



## Thank you for taking part!

Any queries, call our free helpline:

0808 238 5492

(standard rate: 0131 561 4635)

or email: touchpoints@ipsos.com

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Thank you for taking the time to complete this questionnaire. Please answer all the questions by putting an "X" ☑ in the **appropriate** box. If you make a mistake, just blank out the mistake like this ■ and carry on. If you feel an answer is not applicable, please leave the question blank. Please complete in black or blue ink only.

**HOW YOU SPEND YOUR TIME** 

ST1 In general, how often do you do each of the following	ng activities?				
Please cross (x) one box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
Go to a coffee shop (e.g. Costa etc.)					
Go to other café / sandwich bar					
Go to a fast food restaurant					
Go to any other type of restaurant					
Get a takeaway / food delivery					
Go to a pub / bar					
Visit parks / green spaces					
Go to a gym / leisure centre / exercise class					
Run or jog					
Play sports					
Go cycling					
Practise meditation / mindfulness					
Go to religious meetings / services / activities					
Do DIY					
Bake					
Have friends round / entertain at home					
Read a book on an e-book reader or app (e.g. Kindle, Kobo)					
Read a book in print					
Place a bet					
Buy a lottery ticket (e.g. National Lottery)					
Buy alcohol from a shop / off-licence / supermarket					
And how often do you do each of the following active Please note that the scale is different from the place.	vities? previous ques	tion and starts	s at "At least o	nce a month'	·.
Please cross (x) one box only per row	At least once a month	At least once every 3 months	At least once a year	Less often	Never
Take a holiday or short break abroad					
Take a holiday or short break within the UK					
Stay in a hotel, guesthouse or B&B					
Stay at accommodation booked through Airbnb					
Travel in an Uber taxi					
Go clubbing					
Go to the theatre					
Go to the opera / ballet					
Go to a live music concert / gig					
Go to a live comedy show					
Visit a theme park					
Attend a live exhibition / event (public event or trade show)					
Go to a museum					
Go to an art gallery					
Take part in an event to raise money for charity					
Give up time to volunteer for a charity / in the community					
Give money to charity					

BACK TO INDEX

**VIEWING BACK TO INDEX** How many television sets are there in total in your household? Please include every TV set of any type or size (even those TV1 that are not used or not in working order), but do NOT include any personal computers, monitors, laptops or tablets etc. Please cross (x) one box only 2 TV sets 1 TV set 3 TV sets 4 TV sets 5 TV sets 6 or more TV sets Don't have a TV set IF YOU DON'T HAVE A TV SET, SKIP TO TV3A (PAGE 3) How does your household receive television services on any of the television sets in your home? TV2a Please cross (x) all that apply And how do you view television services most often on your main set at home? TV2b Please cross (x) one box only TV2b TV2a View most often on main set (one box only) Receive on any television set (all that apply) Freeview Digital TV (built into TV or with set-top-box) Devices Sky - Sky Q (with a monthly subscription) Sky Stream (with a monthly subscription) Sky Other (e.g. Sky+, Sky HD with a monthly subscription) Freesat / Sky (without a monthly subscription) Cable TV through Virgin Media Games Console (e.g. PlayStation, Xbox) Amazon Fire Stick / Cube Apple TV Box Google Chromecast device ROKU Stick / Box Netflix aid for services Amazon Prime Video Disney+ ITVX Premium (without adverts) Channel 4+ (without adverts) BritBox Apple TV+ Now Paramount+ Samsung TV Plus YouTube Premium Other subscription TV service (e.g. BT TV EETV, TalkTalk TV) Any other subscription-based internet TV streaming service Any other television service / way of viewing on a TV set Have you personally watched any TV in the past 12 months in any location, either on a TV set or on any other device? Please include all types of live, catch-up and on demand TV and all types of programmes, sports and films. Please do not TV3a include films seen at the cinema or watched on DVD / Blu-Ray or short clips of less than 10 minutes viewed online. Please cross (x) one box only **CONTINUE TO TV3b** No SKIP TO TV10a (PAGE 8) Yes

Smart TVs are TVs that allow you to access the internet and o the need to connect to other devices.	other services	such as Dis	sney+, Netfli	x and Amaz	on Prime Vid	deo without
TV3b Which of the following makes of Smart TV, if any, or	do you <u>use at</u>	home?				
TV3c And which one do you use most often as your ma	nin set?					
		TV3b			TV3c	
Please cross (x) all that apply		Use at home	•		ost often on r	
Samsung smart TV						
LG smart TV						
Sky Glass smart TV Sony smart TV						
Panasonic smart TV						
TLC or Hisense Roku smart TV						
Other smart TV						
Don't own a smart TV						
TV4 Thinking now about how you decide what you are geach of these statements about choosing what to we have cross (x) one box for each statement	going to watch vatch on TV.	n, please ind	Neither	Tend to	Definitely	Don't
	agree	to agree	agree nor disagree	disagree	disagree	applicable
I tend to look at the programme titles rather than particular channels when looking for something to watch						
I often choose programmes after seeing a trailer						
I tend to watch whatever other members of my household want to watch						
I often choose programmes based on recommendations from friends, family or colleagues						
I tend to go to one or two channels and mostly watch whatever is being broadcast on one of them						
I often choose programmes based on recommendations from social media						
TV5a When you do not have a specific programme you was a specific programme.		n, which of th	he following (	do you tend	to use or do	?
		TV5a			TV5b	
Please cross (x) all that apply	Te	end to use / c	do	Us	e / do <u>most o</u>	<u>ften</u>
The Electronic Programme Guide (EPG)						
Your planner / recorded programmes						
A subscription service such as Netflix or Amazon Prime Video						
A broadcaster's catch-up / on-demand service such as BBC iPlayer, ITVX						
TV listings magazines (dedicated or from newspapers)						
Just flick through TV channels		Ш				

Which of the following television channels have you watched in the <u>past 4 weeks</u>?

Please also include +1 and HD channels with the original (e.g. ITV2+1, E4+1, BBC One HD etc.) and include any viewing of programmes you have previously recorded yourself on a PVR, Sky+ box etc. or that you have watched on catch-up services.

TV6b Of the channels that you have watched in the past 4 weeks, which have you watched in the past 7 days?

TV6c And which are your <u>favourites</u>?

	TV6a	TV6b	TV6c
Please cross (x) all that apply	Watched in past 4 weeks	Watched in past 7 days	One of my favourites
BBC One			
BBC Two			
BBC Three			
BBC Four			
CBeebies			
BBC News Channel			
BBC Scotland			
S4C			
ITV1			
ITV2			
ITV3			
ITV4	 		
ITV Be	 		
STV / Scottish Television	 		
Channel 4			
E4			
E4 Extra			
4seven			
More4			
Film4			
4Music			
Channel 5			
5USA			
5Spike			
5STAR			
Sky Showcase			
Sky Witness			
Sky Atlantic			
Sky Max Sky Comedy			
Sky Cornedy Sky Documentary			
Sky Crime Sky History			
Sky Arts			
Sky Arts			
Sky Sci-Fi			
Sky News			
Sky Sports News			
Any other Sky Sports		<u>⊔</u>	
Any Sky Cinema			
Comedy Central			
Dave			
Drama			
GOLD			
E!			

TV6a TV6b TV6c Watched in Watched in One of my Please cross (x) all that apply past 4 weeks past 7 days favourites W Pick Quest Really Yesterday TalkTV **GB News** Paramount Network **GREAT!** Movies **CBS** Reality Legend Any other entertainment channel Any MTV Any other music channel Any BT Sport Channel Any Eurosport Any other sports channel Any other film channel Any other news channel Any documentary channel Any food channel Any DIY / home / lifestyle channel Any travel channel Any comedy channel Any children's channel Any religious channel Any shopping channel Any gaming channel Any foreign language / international channel Any other channel Which types of television programmes do you like to watch? TV7a Please cross (x) all that apply Long-running Drama / Soaps International News Religious UK Drama: Series / Serials Weather Children's US Drama: Series / Serials **Current Affairs** Education Drama: One-offs Political **UK Comedies** Mainstream Films Reality TV Shows **US Comedies** Art house / Indie Films Game & Panel Shows / Quizzes Music Any other type of film Documentaries / Arts **Chat Shows** (e.g. foreign language) General Entertainment Travel Sci-Fi / Fantasy International / Hobbies / Leisure Sport: Football Foreign Language Programmes DIY / Home / Lifestyle Sport: Other Shopping channels Cookery National News Business / Economy / Finance Motoring Local / Regional News Any other type of programme Gardening

TV7b How often, if at all, do you watch these different type	es of TV <b>on a</b>	TV set?			
Please cross (x) one box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
TV at the time of broadcast					
Later than the original broadcast time (recorded or viewed through a 'catch-up' service / online TV Player)					
Free on-demand video (e.g. box-sets, films etc.)					
Paid for on-demand video (e.g. Netflix, Amazon Prime Video etc.)					
Paid for one-off viewing occasion (e.g. film, music or sporting event)					
Live streaming of non-broadcast content (e.g. Twitch, YouTube Live)					
TV7c How often, if at all, do you watch these different type	es of TV on ar	other type of	screen (e.g. lap	otop, tablet, s	martphone)?
Please cross (x) one box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
TV at the time of broadcast (e.g. on a TV Player e.g. BBC iPlayer, Channel 4)					
Later than the original broadcast time (recorded or viewed through a 'catch-up' service / online TV Player)					
Free on-demand video (e.g. TV series, films etc.)					
Paid for on-demand video (e.g. Netflix, Amazon Prime Video etc.)					
Paid for one-off viewing occasion (e.g. film, music or sporting event)					
TV or video that has been downloaded to a phone, tablet or laptop					
Live streaming of non-broadcast content (e.g. Twitch, YouTube Live)					
TV8a How often do you view TV using each of the following	ng services (o	n a TV set or a	any other devic	<b>e)</b> ?	
Please cross (x) one box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
BBC iPlayer					
ITVX (was ITV Hub)					
STV Player					
Channel 4 (streaming)					
My5					
Sky On-Demand (catch-up / box-sets through a Sky box)					
Sky Store / Box Office					
Sky Go / Sky Q App					
Virgin Catch-up TV / TV On-Demand					
Virgin Movies (On-Demand)					
Now					
UKTV Play					
TVPlayer					
Amazon Prime Video					
Netflix				<u> </u>	
Apple TV+				<u> </u>	
BritBox				<u>U</u>	
Disney+				<u>U</u>	
Discovery+	$ \sqcup$	$ \sqcup$	$ \sqsubseteq$	$ \sqsubseteq$	
Paramount+		$ \sqcup$			
The Roku Channel					
Samsung TV Plus					
Freevee					
Acorn TV					
IMDB TV	Ш	Ш	Ш	Ш	Ш

+

Please cross (x) one box only per row	At least once a day	At least once a weel	At lea		Less often	Never
BFI Player						
Hayu .						
<mark>Mubi</mark>						
BT Sport Pass						
Pluto TV						
DAZN						
Freeview Play						
Rakuten						
Facebook (for watching video clips or programmes)  YouTube	<u> </u>					
YouTube Premium						
Any other on-demand or catch-up service						
Any other subscription video service						
, , , , , , , , , , , , , , , , , , ,						
If you watch any of the following services <u>at home</u> ( <u>without adverts</u> .	on a TV set o	or any other o	device), ple	ease indica	ate if it is usu	ally <u>with</u> or
Please cross (x) one box only per row	·	<u>With</u> ads	<u>Witho</u>			
Netflix						
Discovery+						
Disney+						
ITVX						
11 7/						
Channel 4 (streaming)						
TV9 Channel 4 (streaming)  Here are some statements people have made about Please indicate how much you agree or disagree.	Definitely	Tend a	Neither	Tend to	Definitely	Don't
TV9 Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement	-	Tend a	Neither gree nor disagree	Tend to disagree		Don't know / No applicable
TV9  Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or TVX has transformed my TV viewing	Definitely	Tend a	Neither gree nor	Tend to	Definitely	Don't know / No
Channel 4 (streaming)  Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or TVX has transformed my TV viewing  I like to be able to watch an entire series / box set before it is shown on regular TV	Definitely agree	Tend a	Neither gree nor disagree	Tend to disagree	Definitely	Don't know / No applicable
Channel 4 (streaming)  Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or TVX has transformed my TV viewing  I like to be able to watch an entire series / box set before it is shown on regular TV  I often watch several episodes of a television series in one sitting (i.e. binge watching)	Definitely agree	Tend a	Neither gree nor disagree	Tend to disagree	Definitely	Don't know / No applicable
Channel 4 (streaming)  Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or TVX has transformed my TV viewing  I like to be able to watch an entire series / box set before it is shown on regular TV  I often watch several episodes of a television series in one sitting (i.e. binge watching)  think subscription services like Netflix and Disney+ are good value for money	Definitely agree	Tend a	Neither gree nor disagree	Tend to disagree	Definitely	Don't know / No applicable
Channel 4 (streaming)  Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or TVX has transformed my TV viewing  I like to be able to watch an entire series / box set before it is shown on regular TV  I often watch several episodes of a television series in one sitting (i.e. binge watching)  think subscription services like Netflix and Disney-1 are good value	Definitely agree	Tend a	Neither gree nor disagree	Tend to disagree	Definitely	Don't know / No applicable
Channel 4 (streaming)  Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or ITVX has transformed my TV viewing  I like to be able to watch an entire series / box set before it is shown on regular TV  I often watch several episodes of a television series in one sitting (i.e. binge watching)  I think subscription services like Netflix and Disney+ are good value for money  The growth of television subscription services has contributed to	Definitely agree	Tend a	Neither gree nor disagree	Tend to disagree	Definitely	Don't know / No applicable
TV10a  Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or TVX has transformed my TV viewing  I like to be able to watch an entire series / box set before it is shown on regular TV  I often watch several episodes of a television series in one sitting (i.e. binge watching)  think subscription services like Netflix and Disney+ are good value for money  The growth of television subscription services has contributed to an increase in the overall quality of television programmes  I am watching more on-demand television than I ever have  Thinking specifically about short videos produced by In the last 12 months, how often did you watch should be that this does not include full-length television Facebook or other social media and messaging or the statement of the product	Definitely agree	Tend to agree a	Neither gree nor disagree	Tend to disagree	Definitely disagree	Don't know / No applicable
Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or TVX has transformed my TV viewing  I like to be able to watch an entire series / box set before it is shown on regular TV  I often watch several episodes of a television series in one sitting (i.e. binge watching)  think subscription services like Netflix and Disney+ are good value for money  The growth of television subscription services has contributed to an increase in the overall quality of television programmes  I am watching more on-demand television than I ever have  Thinking specifically about short videos produced by In the last 12 months, how often did you watch should be the last 12 months have the last 12	Definitely agree  U U U U U U U U U U U U U U U U U U	Tend to agree a	Neither gree nor disagree	Tend to disagree	Definitely disagree	Don't know / No applicable
Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or TVX has transformed my TV viewing  I like to be able to watch an entire series / box set before it is shown on regular TV  I often watch several episodes of a television series in one sitting (i.e. binge watching)  think subscription services like Netflix and Disney-1 are good value for money  The growth of television subscription services has contributed to an increase in the overall quality of television programmes  I am watching more on-demand television than I ever have  Thinking specifically about short videos produced be in the last 12 months, how often did you watch shot watch this does not include full-length television Facebook or other social media and messaging or the statement.	Definitely agree  Definitely a	Tend to agree a	Neither gree nor disagree	Tend to disagree	Definitely disagree  Definitely disagree  Definitely disagree	Don't know / No applicable
Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or TVX has transformed my TV viewing  I like to be able to watch an entire series / box set before it is shown on regular TV  I often watch several episodes of a television series in one sitting (i.e. binge watching)  think subscription services like Netflix and Disney+ are good value for money  The growth of television subscription services has contributed to an increase in the overall quality of television programmes  I am watching more on-demand television than I ever have  Thinking specifically about short videos produced be in the last 12 months, how often did you watch should be not that this does not include full-length television Facebook or other social media and messaging or a day  At least once At least once a day a week  Which platforms or social media / news / messaging	Definitely agree  Definitely a	Tend to agree a content or films but it it.	Neither gree nor disagree	Tend to disagree	Definitely disagree	Don't know / No applicable
Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or ITVX has transformed my TV viewing  I like to be able to watch an entire series / box set before it is shown on regular TV  I often watch several episodes of a television series in one sitting (i.e. binge watching)  think subscription services like Netflix and Disney+ are good value for money  The growth of television subscription services has contributed to an increase in the overall quality of television programmes  I am watching more on-demand television than I ever have  Thinking specifically about short videos produced be in the last 12 months, how often did you watch shot that this does not include full-length television Facebook or other social media and messaging or please cross (x) one box only  At least once a day At least once a week At least once a day At least once a week Months on any device? Note this does not include minutes on any device? Note this does not include	Definitely agree  Definitely a	Tend to agree a content or films but it it.	Neither gree nor disagree	Tend to disagree	Definitely disagree	Don't know / No applicable  Do
Here are some statements people have made about Please indicate how much you agree or disagree.  Please cross (x) one box for each statement  Watching catch-up TV using services like BBC iPlayer or TVX has transformed my TV viewing  I like to be able to watch an entire series / box set before it is shown on regular TV  I often watch several episodes of a television series in one sitting (i.e. binge watching)  think subscription services like Netflix and Disney+ are good value for money  The growth of television subscription services has contributed to an increase in the overall quality of television programmes  I am watching more on-demand television than I ever have  Thinking specifically about short videos produced be in the last 12 months, how often did you watch should be in the last 12 months, how often did you watch should be in the last 12 months, how often did you watch should be in the last 12 months, how often did you watch should be that this does not include full-length television Facebook or other social media and messaging or a day  At least once a day At least once a day a week  Which platforms or social media / news / messaging	Definitely agree  Definitely a	Tend to agree a content or films but it it.	Neither gree nor disagree	Tend to disagree	Definitely disagree  Definitely disagree  Definitely disagree	Don't know / No applicable

TV10c How often do you watch these different types of short video / online content / clips (on any device)?							
Please cross (x) one box only per	row	At least nce a day	At least once a week	At least once a month	Less often	Never	
Local	news						
National	news						
International	news						
Sport (including interv	riews)						
	Music						
Videos from chat s	hows						
Videos from drama prograr	nmes						
Videos from comedy program	nmes						
Videos from entertainment program	nmes						
Videos uploaded by friends / f	amily						
Videos uploaded by the general p	oublic						
Clips of video g	ames						
Videos / Vlogs uploaded by social media influencers you follow on Instagram, Facebook, YouTube							
Videos / Vlogs uploaded by companies you follow on social r (e.g. specific YouTube channels,	nedia						
"How to" videos (e.g. recipes, DIY, o	,						
Any other type of short video clip / co							
important broadcasts such as a Royal event. bars, restaurants, hotels, etc.)? Please do not please cross (x) one box only  At least once	ot include  At least on	watching c		vice or at some			
TV12 Television programmes and other video cont indicate how often you use it to watch TV pro		e watched o			ays. For each d	evice, please	
Please cross (x) one box only per	row	At least nce a day	At least once a week	At least once a month	Less often	Never	
A T	V set						
A desktop PC	/ Mac						
A laptop / Mac	Book						
A tablet (e.g.	iPad)						
A mobile p	hone						
A smart screen (e.g. Amazon Echo Show, Facebook p	ortal)						
Any other d	evice						
TV13 For each device that you ever use, please inc	dicate wha	at type of T\	/ or video cont	ent you <b>ever</b> w	atch on that dev	rice?	
Please cross (x) all that apply per row TV at the of broad		Recorded	On-demand/ catch-up programmes	Short video clips (less than 10 mins)	Longer video clips (over 10 mins)	None of these	
A TV set							
A desktop PC / Mac	]						
A laptop / MacBook							
A tablet (e.g. iPad)							
A mobile phone	]						
A smart screen (e.g. Amazon Echo Show, Facebook portal)							
Any other device	]						

TV14 Thinking now about the television that you watch,	what are yo	our <b>main reas</b>	ons for watc	hing television	on?		
Please cross (x) all that apply							
For entertainment  To relax  To help me escape from everyday life  Out of habit  To spend time with friends / family  To give me something to talk about with friends, family or colleagues  To stimulate my imagination  TV15  Do you ever use another device (e.g. laptop, table)	To ke To For pra eel part of a For edu Fo	eward myself ep up to date pass the time actical advice shared event cation / study or information hone) at the sa	ame time as	It's	To lift m For ins nelp form my o Other	kground	
Please cross (x) one box only	Yes		IF NO, SKIP 1				
TV16 What are your main reasons for using another device at the same time as you are watching television?  Please cross (x) all that apply							
To know more about the television programme / actors / production etc.  To join in with the programme by playing along, voting etc. through a TV programme app			nd to look at a bsorbed in th			nat's on	
To discuss the programme with friends / family on social media  To catch up on social media		To shop onlir	ne after seeing	something in	ip on news he	eadlines	
To catch up on work (e.g. emails etc.)  To go to social media to follow my favourite programme  To see what other people are saying about the programme			To To wate	creases my er play games v ch something e	vhile I'm watcl	hing TV	
To get more information about products or services I have seen on TV  Out of habit		To talk to	or message so	omeone via m		me etc.	
To check personal emails or send text messages  TV17 Here are some statements people have made abo	ut televisi	on. Please inc	dicate how m	uch vou agr	•		
Please cross (x) one box for each statement	Definitel agree	_	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable	
I often comment on social media about the things I have watched on TV							
I trust the advertising I see on television							
I share video clips or links to programmes I enjoy  I tend to plan my evenings around what is on television							
I often talk with friends and family about things I have seen advertised on television							
BBC television, radio and internet services are not worth the licence fee							
I often find out about new products and services through TV advertising							
I tend to notice when brands and products appear in TV shows							
I often switch the TV on as background to keep me company  I often notice the brands / products that sponsor particular programmes							
I prefer to watch programmes at the time they							
are broadcast rather than watch them later  If it meant that I did not have to pay a licence fee I would be happy for there to be ads on the BBC							
I like the idea of TV programmes and clips being available on social media							
I like to find out more about programmes my friends have been watching							
The BBC's broadcasting standards would fall if funded partly or wholly by advertising							

Please cross (x) one I	box for each state	ement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable
	ence of being able to ammes on different o							
I know a programme will be go	od quality if it is on th	e BBC						
I prefer to record or pause some Tor	V programmes so I c ward through the ad							
Television is my m	ain source of enterta	inment						
I often miss parts of programmes I v	want to watch becaus racted by my mobile							
I think it's important that there	is UK-made content	on TV						
I often seek out more information a	bout my favourite tele							
LISTENING							BACI	K TO INDEX
Have you listened to the	radio in the past 12	2 month	s (on a radio	set, car radi	o, TV set, m	obile devi	ce or voice a	ctivated
RD1 device etc.)? Please include catch-up /	•							
Please c	ross (x) one box	only	Yes	CONTINUE 1	O RD2 N	lo 🗌	SKIP TO RD9	(PAGE 15)
How often, if at all, do you (Alexa), Apple HomePod,	u listen to each of t , Google Nest, etc.	the follo .) please	wing? If lise consider th	tening via a is as via the	voice activa internet.	ted device	e (e.g. Amazo	on Echo
Please cross (x	) one box only pe	er row	At least once a day	At leas			Less often	Never
Live	e radio (not via the in	nternet)						
	internet at the sam							
Live radio <b>via an app</b> (e.g	. Radioplayer, Tuneli Sounds, Global Playe							
Catch-up / on-demand radio <b>via an app</b> BBC	(e.g. Radioplayer, T Sounds, Global Playe							
	mand radio via the in	•						
Poo	dcast of a radio prog	ramme						
RD3a Which of the following do  RD3b And which of the following	g types of radio ou	tput / cc		ı particularly	y value?			
	RD3a R	D3b					RD3a	RD3b
Please cross (x) all that apply		icularly alue		Please cros	ss (x) all tha	at apply	Listen to	Particularly value
Music						resenters		
Breaking news					Chat / Ta			
Local news				(	Quizzes / Gan			
National news						fe stories biz news		
International news				1 :	ive sports con			
Politics / Commentary Current affairs				Sports analys				
Live discussions / Phone-ins				Oports arialys		er sports		
Local traffic and travel						Comedy	- H	
Weather						Drama		
Documentaries / History						Religious		
Arts				Busines	s / Economy /			
Education					y other type o			
Local information / Events			_					
			-					

>> IF YOU DON'T LISTEN TO SPORT ON  RD4a What types of sport do you I  Please cross (x) all that apply						
Football (Premier League) Football (Not Premier League) Cricket Rugby Union			Boxing			otorsports Golf her sports
RD4b What types of music do you  Please cross (x) all that apply	tend to listen to on the	radio?				
the second control of	_					
Indie / Alternative Rock	<u> </u>		s Music		F	Pop Music
Opera	Ц	80	s Music 🔲			R&B ∐
Other Classical	<u> </u>	90	s Music			Grime
Folk / Country	<u> </u>		s Music	F	Reggae / Dancel	
Dance / Electronic Dance / House	<u> </u>		s Music			Rock 📙
Easy Listening	Ц	Heavy Meta			Show Music	=======================================
Soul / Funk / Disco	<u> </u>	Hip Hop / Ra			•	her music
Ethnic / World	<u> </u>		: / Blues	No	ne of these / Do to music on	
60s Music	Ш	Current Cha	rt Music			
How often do you listen to the live, catch-up or radio podca		ways? (Please	e include any t	ype of radio you	have listened	to including
	ne box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
On a	FM / AM radio at home					
On a	a FM / AM radio in a car					
On a FM / AM radio <b>else</b>	where (e.g. at the office)					
On a D	AB digital radio at home		П	П	П	
On a D	OAB digital radio in a car	П				
On a DAB digital radio <b>else</b> v						
	car (e.g. Apple CarPlay)					
	reo / hi-fi / sound system		<u> </u>	<u> </u>		
	On an iPod / MP3 player	Ш	Ш	Ш	Ш	
On	an internet / Wi-Fi radio					
	On a mobile phone					
	On a tablet					
On a desktop P0	C / laptop via the internet	П	$\overline{\Box}$		$\overline{\Box}$	
·	On a television set					
	Using headphones					
Via a varios activated device (o a Area				<u> </u>		<u></u>
Via a voice-activated device (e.g. Ama	zon Ecno (Alexa), Apple HomePod, Google Nest)					
Through a Wi-Fi / Bluetooth spe	eaker (e.g. Bose, Sonos)					
	Any other way					

+

RD6a How frequently do you listen to each of the following radio stations? Please cross (x) one box for each radio station And please select your favourite station(s). Please cross (x) all that apply RD6b One of my At least At least At least Less Never favourite once a month once a day once a week often stations BBC Radio 1 11 BBC Radio 1Xtra **BBC Stations** BBC Radio 2 BBC Radio 3 BBC Radio 4 BBC Radio 4 Extra BBC Radio 5 live BBC Radio 5 live Sports Extra BBC 6 Music **BBC** Asian Network **BBC World Service BBC Radio Scotland BBC** Radio Wales **BBC Local Radio** П П Any Absolute Radio Station Any Capital Radio Station (excl. Capital XTRA) Commercial Stations Any Capital XTRA Radio Station Classic FM Any Gold Radio Station Heart Any other Heart Radio Station Heat Hits Radio П Greatest Hits Radio Jazz FM Kerrang! Any Kiss Radio Station Any LBC Radio Station Any Magic Radio Station Planet Rock Any Smooth Radio Station talkSPORT talkSPORT 2 talkRADIO Times Radio Radio X Scala Radio Any Virgin Radio Station Clyde 1 / Forth 1 / West Sound / Tay FM / Northsound One / Moray Firth Radio Radio Borders / CFM Radio City / City Talk 105.9 / Rock FM / Key Radio Metro Radio / TFM Hallam FM / Viking FM / Radio Aire Wave 105 FM Any other local commercial station Any other national commercial station A community radio station

RD7 What are your main reasons for listening to	o the rac	dio?						
Please cross (x) all that apply								
For entertainment	To pass the time				To feel part of a shared			
To relax  To help me escape from everyday life		o neip form my For praction		∺		my personal ake up in the		
Out of habit		For educati		<u> </u>	TO TICIP THE W	To lift m		
To give me something to talk about with		For in	formation		Т	o discover ne		
friends, family or colleagues		For travel in	formation			For ins	spiration	
To stimulate my imagination  To treat / reward myself		To keep me		<u> </u>		Other	r reason	
To keep up to date		As ba	ckground					
RD8 Here are some statements people have ma	ade abou	ıt <b>radio</b> . Plea	se indicate	e how much y	ou agree or	disagree.		
Please cross (x) one box for each state	ement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable	
I would miss the radio if it weren	n't there							
I accept that ads on commercial radio are an est part of their fo								
I often have the radio on in the background to keep me co	ompany							
Listening to the radio is an essential part of r	my day							
Radio helps me discover new artists or	r music							
I rely on my radio station to keep me up-to-date with breaking	ig news	$ \sqsubseteq$	<u>U</u>			$ \sqsubseteq$		
I prefer to listen to BBC radio as it is free of adve	ertising	<u>_</u>	<u></u>			$\underline{\hspace{1cm}}$		
I rely on local radio to keep me up-to-date with loca	al news							
Commercial radio offers me something different from BB0		$ \sqsubseteq$	<u> </u>			$ \sqsubseteq$		
Listening to digital radio has increased the number of stations I I		$ \sqsubseteq$				$ \sqsubseteq$		
I change radio stations when the ads co								
I find out about festivals and live events from th								
I listen to more radio than I u		Ш	Ш	Ш		Ш	Ш	
Advertising on my local station lets me know promotions or	events							
I often find out about TV programmes from listening to th		Ш		Ш	Ш	Ш	Ш	
I often talk with friends or family about things I have advertised on th								
I often notice radio programmes that are spo		<u> </u>	<u> </u>		<u> </u>	<u></u>	<u>L</u>	
Radio advertising often alerts me to new products and so			<u> </u>			<u> </u>		
I trust the advertising I hear on th								
I find presenter endorsements really						<u> </u>		
Radio advertising often leads me to sea products and services  I often comment on social media about the things	online							
heard on the		Ш	Ш			Ш		
I interact with my favourite radio stations via social	l media							

And thinking about ways y of the following?	ou can liste	n to <u>music</u>	apart from o	n the radio, ho	ow often, if at al	l, do you list	en to each
Please cross (x) o	ne box only	per row	At least once a day	At least once a week	At least once a month	Less often	Never
Music o	on CDs, vinyl o	or cassette					
Your own personal digital music or aud d	io collection, s evice (e.g. pho						
Streamed online music that is free ( <u>with</u> Free, Glob	advertising) (e oal Player, Pla						
Streamed online music that is fre		lvertising) Sounds)					
Streamed online music that is paid for (www.spotify Premium, Apple Music	<u>rithout</u> advert c, Amazon Pri	sing) (e.g. me Music)					
TV music video <b>channels</b> for backgrour	d listening (e.	g. 4Music)					
Music video websites or apps for		d listening YouTube)					
≫ IF YOU ANSWERED 'NEVER' TO ALL	OF THE ARO	VE SKID TO	O PD12 (PAGE	16)			
			J KD12 (FAGE	10)			
What types of music do you			a dicital as OF	۵ مام ایسان د			
a) Through your personal mb) Streamed online through	nusic collections services suc	on (includir ch as Spoti	ng digital or CL fy, Amazon M	usic, etc.)?			
Please cross (x) as many l		•	•		en to music in t	hat wav. ple	ase place a
cross in the final box "No						371	
	RD10a	RD10b				RD10a	RD10b
	Own	Streame	d			Own	Streamed
1 5 (4)	music	online			2010s Music	music	online
Indie / Alternative Rock				Цо	avy Metal / Metal		
Opera					Hop / Rap / Drill		
Other Classical				пір	Jazz / Blues		
Folk / Country				Cur	rent Chart Music		
Dance / Electronic Dance / House				Cui	Pop Music		
Easy Listening	$-\frac{\sqcup}{\sqcap}$				R&B		
Soul / Funk / Disco					Grime		
Ethnic / World				Rennae / l	Dancehall / Soca		
60s Music				rtoggac / I	Rock	$\Box$	
70s Music				Show	Music / Musicals		
80s Music				0	Any other music	$\overline{}$	
90s Music 00s Music					None of these /		
OOS IVIUSIC	Ш	Ш		Oon't listen to m	usic in this way	Ш	
➢ IF YOU DON'T LISTEN TO MUSIC ONL			E 16)				
RD11 How often do you listen to e	ach of the fo	nowing?					
Please cross (x) o	ne box only	per row	At least once a day	At least once a week	At least once a month	Less often	Never
		Spotify					
	Ap	ople Music					
	Ama	zon Music					
	BB	C Sounds					
	Glo	bal Player					
	Pla	anet Radio					
	Radio Player						
		oundcloud					
Yo	uTube Music					$ \sqsubseteq$	
		YouTube				$ \sqsubseteq$	
Ot	her online mu	sic service	Ш		Ш	Ш	Ш

RD12 Please indicate whether you pay a subscription for each of the following music services.									
Please cross (x) all that apply									
Spotify Apple Mi	usic A	Amazon Music Unlimited		Гube Music (Premium)	Other n	nusic app [			
RD13 Here are some statements Please indicate how much			listening to	an online	music servic	ce such as S	Spotify or Ap	ple Music.	
Please cross (x) one bo	ox for each s	statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable	
I often share music I have heard or	nline with friend	ds or family							
It is worth subscribing to an online r	music service to	avoid ads							
I am more likely to listen to my own per ones made available by lister	ning services (e	e.g. Spotify)							
I sometimes discover new artists b personalised stat	tions using onlir	ne services							
Online music services have incr	reased the amo I spend listenir								
Online music services have helped me di	iscover new artis	sts or music							
I listen to less music radio as a result of us									
I am listening to online music			Ш	Ш	Ш	Ш	Ш	Ш	
I am buying less music (e.g. <mark>Vinyl</mark> , CDs becaus	or downloads) se of online mus								
Online music services allow me to choo		•							
Although I listen to online music services, hea	, I still listen to t ar my favourite								
Now thinking about other types of content you can listen to, how often, if at all, do you listen to each of the following?									
Please cross (x)	y per row	At least once a day	At leas			Less often	Never		
	F	Audiobooks							
		Podcasts							
>> IF YOU NEVER LISTEN TO PODCAS	TS, SKIP TO N	IR1 (PAGE 18	3)						
On average, how many in episode as one podcast.	ndividual pode	casts do you	u listen to <b>in</b>	a week? P	lease count	each indiv	dual		
Please cross (x) one box only	Less than one a week	1	2	3	4	5	6-10	11+	
PD3 What are your main reaso	ons for listenir	ng to podcas	its?						
Please cross (x) all that apply									
For entertainment			To pass t	he time		To feel <sub>l</sub>	part of a share	ed event	
To relax	<u> </u>	To h	nelp form my o				my personal		
To help me escape from everyday life	<u></u>		For practical			Γο help me w	ake up in the	morning	
Out of habit  To give me something to talk about	<u> </u>		For education			Т	ι ο ιιπ n o discover ne		
with friends, family or colleagues	 _		For travel info					spiration	
To stimulate my imagination  To treat / reward myself	_ 		To keep me co	ompany 🔲			Othe	r reason	
To keep up to date	i —		As back	ground					
	_								

PD4 Which of the following types of podcast do you listen	to most ofter	1?				
Please cross (x) all that apply						
Arts	Governmen	t / Politics			Society and	Culture
Business/ Economy / Finance	Health and	Wellbeing				Sports
Comedy		Hobbies				Travel
Education		Music			Tru	e Crime
Entertainment	News and Curre	ent Affairs			TV a	and Film
Discussion and Talk Shows	Science and Te	echnology			!	Lifestyle
Fiction	Radio Pro	grammes				Other
PD5a Thinking about the service(s) you tend to use for po	odcasts, whic	n do you us	se to <b>stream</b>	podcasts?		
PD5b And which do you use to <b>download</b> podcasts?						
		PD5a			PD5b	
Please cross (x) all that apply	U	se to <u>strear</u> podcasts	<u>n</u>	U	se to <u>downlo</u> podcasts	ad .
iTunes / Apple Podcasts						
Spotify						
BBC Sounds						
Global Player Audible						
Google Play / Google Podcasts						
Website / app of non BBC radio station or a TV channel (e.g. talkSPORT, UKTV etc.)						
acast		П				
Soundcloud						
Deezer						
RadioPlayer						
Website / app of a newspaper or magazine (e.g. The Sun, The Guardian, The Economist, Monocle etc.)						
Other podcast mobile app						
Other podcast website						
Website / app of the podcast itself (e.g. Serialpodcast.org. joerogan.org, The Brights, thisamericanlife.org)						
PD6 Here are some statements people have made about	ut <b>podcastin</b> ç	<b>j</b> . Please ir	ndicate how m	nuch you ag	ree or disag	ree.
Please cross (x) one box for each statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable
I always finish a podcast once I start listening						
I'm not able to listen to all the podcasts I download						
Podcasts help me find out about products and services						
I'm always on the lookout for new and interesting podcasts						
I don't mind adverts if the podcasts are free						
I'm the first amongst my friends to know about new podcasts						
I spend more time listening to podcasts than I did pre-pandemic						
Podcasts offer me something different to the content I get from the radio						
I often talk to people about something I have heard in a podcast						
It is easy to find podcasts that are relevant to me						
I trust the advertising I hear in podcasts						
I often put podcasts on for my children to listen to						
I am listening to fewer podcasts since I am not travelling to work as much						

NATIONAL NEWSPAPERS				BACK	TO INDEX
<b>National newspapers</b> (Daily and Sunday) are available to reach online versions through apps or websites. Please consider the					
NR1 How often do you look at, listen to or read national	newspapers in	each of the fol	lowing ways?		
Please cross (x) one box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
In print					
On a laptop / PC					
On a tablet / Kindle / e-reader					
On a mobile phone					
Through a voice-activated device (e.g. Amazon Echo (Alexa), Apple HomePod, Google Nest)					
NR2a How often do you look at, listen to or read online / di	gital versions o	f national news	paper titles in ea	ach of the follow	ing ways?
Please cross (x) one box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
Through a newspaper app					
Directly through a newspaper website					
Through a news aggregator (e.g. Apple News, Google News, Flipboard, Yahoo News)					
Through social media (e.g. Facebook, Twitter/X, Snapchat, Reddit)					
Through a search engine (e.g. Google / Yahoo!)					
NR2b Do you pay a subscription to access any form of ne	ws / journalism	online?			
Please cross (x) one box only	Yes N	o 🗌			
NR3 Thinking now about specific newspaper titles, pleas	se indicate whe	n you last look	ed at or read ea	ach of these tit	les?
Please cross (x) one box only per row	Yesterday	Past 7 days	Past 4 weeks	Longer Ago	
		i asi i uays	1 ust 4 Weeks	Longer Ago	Never
Daily Express (printed version)				Longer Ago	Never
Daily Express (printed version) Sunday Express (printed version)					Never
					Never
Sunday Express (printed version)  Daily Express app  www.express.co.uk					Never
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)					Never
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)					Never
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app					Never
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk					Never
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app					Never
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app  www.independent.co.uk					Never
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app  www.independent.co.uk  i Newspaper (printed version)					
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app  www.independent.co.uk  i Newspaper (printed version)  i Newspaper app					
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app  www.independent.co.uk  i Newspaper (printed version)  i Newspaper app  www.inews.co.uk					
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app  www.independent.co.uk  i Newspaper (printed version)  i Newspaper app  www.inews.co.uk  The Guardian (printed version)					
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app  www.independent.co.uk  i Newspaper (printed version)  i Newspaper app  www.inews.co.uk					
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app  www.independent.co.uk  i Newspaper (printed version)  i Newspaper app  www.inews.co.uk  The Guardian (printed version)					
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app  www.independent.co.uk  i Newspaper (printed version)  i Newspaper app  www.inews.co.uk  The Guardian (printed version)  The Observer (printed version)					
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app  www.independent.co.uk  i Newspaper (printed version)  i Newspaper app  www.inews.co.uk  The Guardian (printed version)  The Observer (printed version)  The Guardian app  www.theguardian.com					
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app  www.independent.co.uk  i Newspaper (printed version)  i Newspaper app  www.inews.co.uk  The Guardian (printed version)  The Observer (printed version)  The Guardian app  www.theguardian.com  The Daily Telegraph (printed version)					
Sunday Express (printed version)  Daily Express app  www.express.co.uk  Daily Mail (printed version)  The Mail on Sunday (printed version)  Mail Online app / Mail Plus app  www.dailymail.co.uk  The Independent app  www.independent.co.uk  i Newspaper (printed version)  i Newspaper app  www.inews.co.uk  The Guardian (printed version)  The Observer (printed version)  The Observer (printed version)  The Daily Telegraph (printed version)  The Sunday Telegraph (printed version)					

The Times (printed version)	er
The Times app	
www.thetimes.co.uk	]
Daily Mirror (printed version)	]
Sunday Mirror (printed version)	<u> </u>
Sunday People (printed version)	]
The Mirror app	]
www.mirror.co.uk	]
Daily Record (Scotland) (printed version)	<u></u>
Sunday Mail (Scotland) (printed version)	<u></u>
Daily Record app	<u></u>
www.dailyrecord.co.uk	<u></u>
The Scotsman (printed version)	<u> </u>
Scotland on Sunday (printed version)	<u></u>
The Scotsman app	<u></u>
www.scotsman.com	<u></u>
The Herald (Scotland) (printed version)	<u>]</u>
The Herald on Sunday (printed version)	<u></u>
The Herald app	<u>J</u>
www.heraldscotland.com	<u></u>
Sunday Post (printed version)	<u> </u>
Sunday Post app	] 
www.sundaypost.com	<u> </u> 
The Sun (printed version)	<u> </u> 
The Sun on Sunday (printed version)  The Sun app  www.thesun.co.uk  Daily Star (printed version)  Daily Star Sunday (printed version)	J 1
The Sun app	<u> </u>
www.thesun.co.uk	<u>.                                    </u>
Daily Star (printed version)	<u> </u>
Daily Star Sunday (printed version)	
	<u>.                                    </u>
Daily Star app	
www.dailystar.co.uk	]
Financial Times (printed version)	
Financial Times Weekend (printed version)	 ]
Financial Times app	<u> </u>
www.ft.com	]
Metro (printed version)	]
Metro app	]
www.metro.co.uk	]
London Evening Standard (printed version)	
London Evening Standard app	]
www.standard.co.uk	]

NR4 Thinking now about printed newspapers, how often do you read each of the following national newspapers in print? Almost always Quite often Occasionally Not read in Please cross (x) one box for each newspaper (less than 1 out (at least 3 out (at least 1 out past 12 months of 4 issues) of 4 issues) of 4 issues) **Daily Express** Sunday Express Daily Mail The Mail on Sunday i Newspaper The Guardian The Observer The Daily Telegraph The Sunday Telegraph The Times The Sunday Times **Daily Mirror** Sunday Mirror Sunday People Daily Record (Scotland) Sunday Mail (Scotland) The Scotsman Scotland on Sunday The Herald (Scotland) The Herald on Sunday Sunday Post The Sun The Sun on Sunday **Daily Star** Daily Star Sunday **Financial Times** Financial Times Weekend Metro London Evening Standard Thinking now about the **national** newspaper titles you read in print, what are your main reasons for reading? NR5a And thinking about the **national** newspaper titles you read **online**, what are your **main reasons** for reading? NR5b NR5a NR<sub>5</sub>b NR5a NR<sub>5</sub>b Reasons Reasons Reasons Reasons Please cross (x) all that apply for reading for reading Please cross (x) all that apply for reading for reading in print in print online online For entertainment For comment / analysis To relax For practical / expert advice For education / study To help me escape from everyday life To give me something to talk about with For information friends, family or colleagues For ideas of what to buy To stimulate my imagination For inspiration To treat / reward myself To help form my opinions To keep up to date It's my personal time-out To pass the time To lift my mood Out of habit Other reason For celebrity news and gossip

Thinking about the different types of ar	ticles and fea	atures that a	ppear in <b>nat</b>	ional news	paper titles	•		
NR6a Which articles and features	do you read	or look at re	egularly in p	rint?				
NR6b And which articles and feat	ures do you r	ead or look	at <b>regularly</b>	online?				
	NR6a	NR6b					NR6a	NR6b
Please cross (x) all that apply	Read regularly in print	Read regularly online	Р	lease cross	s (x) all that		Read egularly in print	Read regularly online
National news					Ed	ducation		
European news					The envi	ronment		
Other international news					Home and	garden		
Sport: Football	<u>U</u>			Media / m	arketing / adv	ertising/	Ц	
Sport: Any other		<u> </u>			technology /		Ц	
Cars and motoring				Me	dical / health			
Food and drink					Baking /			
Art / books / theatre			R	Relationship advice / problem page Classified advertising / small				
Music					-			
Film and video releases				Puzzles / crossword Weekly entertainment guid				
TV guides				Weekly entertainment guide				
Money / personal finance						•	Ц	
Business / company news					Beauty / g			
Travel and holidays					Celebrity			
Editorial / opinion					F	Property		
Breaking news						Other		
Jobs / appointments	Ш							
NR7 How often, if at all, do you of		-						
Please cross (x) o			At least once a day	At leas			Less often	Never
Read an article by a particu j	lar <b>national</b> nournalist that							
Click through to a <b>national</b> newspaper well on a socia	osite or article I media page,							
Explore the internet to find out more abo	out a <b>national</b> r you have hea							
Share a link <u>privately</u> to a <b>national</b> news st (e	ory you have r .g. via text or V							
Share a link <u>publicly</u> to a <b>national</b> news st (e.g. vi	ory you have r a Facebook or							
Buy a <b>national</b> newspaper because of the	headline on the	front page						
Buy a <b>national</b> newspaper l	pecause of a re	eader offer						
React or respond to <b>national</b> newspap	er posts on so	cial media sites						
NR8 Here are some statements versions). Please indicate				wspaper ti	tles (either	printed or	digital / onli	ne
Please cross (x) one bo	x for each s	tatement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable
I am prepared to pay	to read quality	journalism						
I would not change the n	ational newspa	aper I read						
I do not buy a daily national	al newspaper i can pick up a							
I like reading particular national nati								
National newspaper ads often lead r		or products ices online						
I look for specific reporters / columnists within	n national news	paper titles						
I trust the na	tional newspap	pers I read						

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Please cross (x) one box for each statement	Definitely agree		Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable
I feel a connection with my favourite national newspapers						
I enjoy the crosswords / puzzles in my national newspaper						
I sometimes save sections of my national newspaper (in print or online) to read later						
I tend to take free newspapers home with me that I pick up while out and about						
I buy particular national newspapers specifically for the supplements included, such as magazines or special sections						
I trust the advertising I see in my national newspaper						
I often notice the products that sponsor features in the national newspapers I read						
I often buy a national newspaper I wouldn't normally buy because of a free offer						
I often comment on social media about the things I have read in national newspapers						
Advertising in national newspapers often gives me inspiration on what to buy						
By reading a national newspaper, I discover news and opinion that I otherwise wouldn't have						
The world would be a poorer place without national newspapers' professional journalism and investigations						
I think that the national newspaper I read makes a statement about who I am and what I believe						
I prefer to read my national newspaper in print						
I often talk to other people about things I have seen in a national newspaper						
Regional / Local newspapers are also available to read in lo						
Regional / Local newspapers are also available to read in loversions through apps or websites. Please do <u>not</u> consider the NL1  How often do you look at, listen to or read <u>regional</u>	e London Ever	ning Standar	d and Metr	o as regiona	al / local new	
versions through apps or websites. Please do <u>not</u> consider the NL1 How often do you look at, listen to or read <u>regional</u> Please cross (x) one box only per row	e London Ever	ning Standar	d and Metrach of the fo	o as regiona ollowing way	al / local new	
NL1 How often do you look at, listen to or read regiona  Please cross (x) one box only per row  In print	e London Ever  I / local news	ning Standar papers in ea At least	d and Metrach of the fo	o as regiona ollowing way	al / local new /s? Less	rspapers.
NL1 How often do you look at, listen to or read regiona  Please cross (x) one box only per row  In print On a laptop / PC	e London Ever  I / local news	ning Standar papers in ea At least	d and Metrach of the fo	o as regiona ollowing way	al / local new /s? Less	rspapers.
NL1 How often do you look at, listen to or read regiona  Please cross (x) one box only per row  In print  On a laptop / PC  On a tablet / Kindle / e-reader	e London Ever  I / local news	ning Standar papers in ea At least	d and Metrach of the fo	o as regiona ollowing way	al / local new /s? Less	rspapers.
Please cross (x) one box only per row  In print On a laptop / PC On a tablet / Kindle / e-reader On a mobile phone  Through a voice-activated device (e.g. Amazon Echo (Alexa), Apple	e London Ever  I / local news	ning Standar papers in ea At least	d and Metrach of the fo	o as regiona ollowing way	al / local new /s? Less	rspapers.
Please cross (x) one box only per row  In print On a laptop / PC On a mobile phone	At least once a day	At least once a wee	ed and Metrach of the format At least once a	o as regions bllowing way	Less often	Never
Please cross (x) one box only per row  In print On a laptop / PC On a tablet / Kindle / e-reader On a mobile phone Through a voice-activated device (e.g. Amazon Echo (Alexa), Apple HomePod, Google Nest)  How often do you look at, listen to or read online /	At least once a day	At least once a wee	At leek once a	o as regions collowing way east month	Less often	Never
Please cross (x) one box only per row  In print On a laptop / PC On a tablet / Kindle / e-reader On a mobile phone Through a voice-activated device (e.g. Amazon Echo (Alexa), Apple HomePod, Google Nest)  NL2 How often do you look at, listen to or read online / the following ways?	At least once a day  digital versio  At least	At least once a wee	At leek once a	o as regions collowing way east month	Less often	Never
Please cross (x) one box only per row  In print On a laptop / PC On a tablet / Kindle / e-reader On a mobile phone  Through a voice-activated device (e.g. Amazon Echo (Alexa), Apple HomePod, Google Nest)  NL2 How often do you look at, listen to or read online / the following ways?  Please cross (x) one box only per row	At least once a day  digital versio  At least	At least once a wee	At leek once a	o as regions collowing way east month	Less often	Never
Please cross (x) one box only per row  In print On a laptop / PC On a tablet / Kindle / e-reader On a mobile phone Through a voice-activated device (e.g. Amazon Echo (Alexa), Apple HomePod, Google Nest)  NL2 How often do you look at, listen to or read online / the following ways?  Please cross (x) one box only per row Through a newspaper app	At least once a day  digital versio  At least	At least once a wee	At leek once a	o as regions collowing way east month	Less often	Never
Please cross (x) one box only per row  In print On a laptop / PC On a tablet / Kindle / e-reader On a mobile phone Through a voice-activated device (e.g. Amazon Echo (Alexa), Apple HomePod, Google Nest)  NL2 How often do you look at, listen to or read online / the following ways?  Please cross (x) one box only per row Through a newspaper app Directly through a newspaper website Through a news aggregator (e.g. Apple News, Google News,	At least once a day  digital versio  At least	At least once a wee	At leek once a	o as regions collowing way east month	Less often	Never

Please cross (x) one box only per row  Read an article by a particular regional / local news journalist that you follow  Click through to a regional / local news website or article from a link on a social media page, app or site  Explore the internet to find out more about a regional / local news story you have heard or read  Share a link privately to a regional / local news story you have read online (e.g. via text or WhatsApp)  At least once a week once a month	Less often	Never						
Click through to a regional / local news website or article from a link on a social media page, app or site   Click through to a regional / local news website or article from a link on a social media page, app or site   Click through to a regional / local news story you have heard or read   Click privately to a regional / local news story you have read   Click publicly to a reg								
Click through to a regional / local news website or article from a link on a social media page, app or site  Explore the internet to find out more about a regional / local news story you have heard or read  Share a link privately to a regional / local news story you have read online (e.g. via text or WhatsApp)								
Share a link privately to a regional / local news story you have read online (e.g. via text or WhatsApp)								
read online (e.g. via text or WhatsApp)								
Share a link publicly to a <b>regional / local</b> news story you have read								
online (e.g. via Facebook or Twitter/X)								
Buy a <b>regional / local</b> newspaper because of the headline on the front page								
Buy a <b>regional / local</b> newspaper because of a reader offer								
React or respond to <b>regional / local</b> newspaper posts on social media sites								
How often do you read or look at each of the following regional / local newspapers as a printed	copy?							
NL4a Almost always (at least 3 out of 4 issues) Quite often (at least 1 out of 4 issues) Occasionally (less than 1 out of 4 issues) Not read in past 12 months								
Please cross (x) one box for each newspaper								
For each regional / local newspaper that you read as a <b>printed copy</b> at least occasionally at NL4a, wh Was it yesterday, in the past 7 days or the past 4 weeks? If it was longer ago than in the past 4 weeks,								
Now thinking of online / digital versions of regional / local newspapers that you read on a screen via	•							
When did you last read / look at / browse these <u>via an app or web browser</u> (e.g. on a laptop, mobile phone, tablet, ereader, etc.)? Was it yesterday, in the past 7 days or the past 4 weeks? If it was longer ago than in the past 4 weeks, or Never, please leave this blank.								
NL4a   Printed version	IL4c   Digital ve Last read	rsions						
Almost Quite Occasion- Not Yesterday Past 7 Past 4 Yeste	erday Past 7 <u>ital</u> days digital	Past 4 weeks digital						
out of 4 out of 4 1 out of 4 months issues) issues) months	uigitai	uigitai						
ts City AM								
Basildon & Southend Echo  Portsmouth News  Norfelly Fostern Polity Brees  City AM  D  D  D  D  D  D  D  D  D  D  D  D  D								
Portsmouth News								
Somerset Live								
South Wales Evening Post	Not available or	nline						
Western Morning News /	 ]							
➤ Devon Live □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	Not available or	nline						
Bristol Post / Bristol Live								
South Wales Echo	Not available or	nline						
Daily Post Wales / North								
Birmingham Mail /								
Birmingham Mail / Birmingham Live								
Leicester Mercury /								
Shropshire Star								
(Stoke) The Sentinel /								
Stoke-on-Trent Live								

		Hov	NL4a   Prin v often read a	ted version s printed pa	1 pers	NL4b   Printed ver Last read			NL4c	Digital v Last read	
		Almost always (at least 3 out of 4 issues)	Quite often (at least 1 out of 4 issues)	Occasion- ally (less than 1 out of 4 issues)	Not read in past 12 months	Yesterday in print	Past 7 days <u>in</u> print	Past 4 weeks in print	Yesterday digital	Past 7 days <u>digital</u>	Past 4 weeks digital
	Derby Telegraph / Derbyshire Live										
£	Hull Daily Mail / Hull Live										
The North	Liverpool Echo										
Ĕ	Manchester Evening News										
	The Chronicle - Newcastle / Chronicle Live										
	The Northern Echo										
	Sheffield Star										
	The Gazette - Teesside / Teesside Live										
	The Yorkshire Post										
land	Aberdeen Press and Journal (The P&J)										
Scotland	The Courier - Dundee										
	Edinburgh Evening News										
	Aberdeen Evening Express										
	Glasgow - Evening Times										
	The National Any other regional daily										
Other Papers	paper (paid for)  Any other regional daily										
Other	paper (free) Any other regional Sunday										
•	paper (paid for)  Any other regional Sunday										
	paper (free)										
	Any local weekly newspaper (paid for)										
	Any local weekly newspaper (free)										
NL	.5a Thinking now abou	ut the <b>reç</b>	gional / loca	al newspap	<b>ers</b> you re	ead <u>in print</u>	, what are	your <b>main</b>	reasons fo	r reading	?
NL	.5b And thinking now a	about the	regional /	local news	paper title	s you read <u>c</u>	online, wh	at are you	r main reas	ons for re	eading?
			NL5a	NL5I	b				NL5	a	NL5b
	Please cross (x) all tha	t apply	Reasons for reading in print	Reason for read online	ling	Please	cross (x)	all that ap	Reaso ply for read in pri	ding f	Reasons or reading online
To k	eep up to date with local issue							ducation / st			
	To feel part of my local co							For informa			
	For enter	To relax				Το	find out abo	Out of hout local even			
Т	o help me escape from ever							ment / analy			
То	give me something to talk at friends, family or co						To help fo	rm my opini	ons		
		spiration						To lift my mo			
	To treat / rewar					т.		o pass the t my imagina			
	It's my personal						_ SamualG	Other rea			
	For ideas of what For practical / expe										
	т от ртасноат г ехре	aaviot									

NL6  Here are some statements people have made aboversions). Please indicate how much you agree or		ocal newspa	pers (eithe	er printed or	online / digi	tal
Please cross (x) one box for each statement	Definitely agree		Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable
I value my regional / local newspapers because they cover my local news						
I like the way regional / local newspapers get behind local issues						
I trust the news and information in my regional / local newspaper						
I am happy to pay to read quality journalism in regional / local newspapers						
I like reading my local newspaper because it campaigns on issues that are important to me						
I find ads in regional / local newspapers useful						
I trust the advertising I see in my regional / local newspaper						
Regional / local newspaper ads often alert me to new products and services						
I prefer to read my regional / local newspaper in print						
Regional / local newspaper ads often lead me to search for products and services online						
I often recommend things I have seen advertised in the regional / local press						
I often comment on social media about the things I have read in the regional / local press						
I feel a connection with my favourite local newspaper						
ONLINE NEWS					BACK	TO INDEX
NO1a Please think now about news that is available on a often do you look at the following types of news on		es of website	s, not just r	newspaper	or magazine	sites. How
Please cross (x) one box only per row	At least once a day	At least once a wee			Less often	Never
News headlines						
Sports news				<u>]</u>		
Celebrity news			L	<u>]</u>		
Business news			<u>L</u>	<u>J</u> 1		
Technology news TV and entertainment news				<u></u>		
Any other news online				<u>-</u> 1		
,	E SKIP TO NO	4 (DACE 26)				
IF YOU NEVER USE THE INTERNET FOR ANY OF THE ABOVING NO1b How often do you look at / read any of these provided in the control of t		•	ort (via an	app or web	site)?	
			·			
Please cross (x) one box only per row	At least once a day	At least once a wee			Less often	Never
BBC						
ITV1 / STV				]		
Channel 4			<u>L</u>			
Sky			<u>L</u>	<u>]</u>		
The Huffington Post				<u> </u>		
Buzzfeed			L	<u> </u>		
Reuters Vice News			<u>L</u>	<u></u>		
Bloomberg			L	<u> </u>		
Any other international online news (CNN, The New York Times,				<u>-</u> 7		
The Washington Post etc.)			L			
Other providers of online news (not including online newspapers)					Ш	

There are also websites or apps that pull together stories or links allowing you to access news through a variety of different news or newspaper titles, often tailored to your tastes. NO2 How often do you use any of these ways of accessing online news? At least At least At least Less Please cross (x) one box only per row Never once a day once a week once a month often Apple News Facebook (for news) Google News MSN homepage Reddit Flipboard Twitter/X (for news) Yahoo! News Snapchat (for news) Any other news aggregators / apps or websites that pull together news from several sources Here are some statements people have made about online news, including newspaper apps and websites. Please NO3 indicate how much you agree or disagree. Neither Don't Definitely Tend to Definitely Tend Please cross (x) one box for each statement know / Not agree nor agree to agree disagree disagree disagree applicable I find the internet a really useful source of news I feel more informed these days because of the convenience of online news I like having immediate access to the news as it happens I should not have to pay for a subscription to view newspaper content online I like to check the news headlines online as soon as I get up I sometimes share articles I have read in an online newspaper I like to check the news headlines online just before I go to bed I am happy to receive advertising in return for free access to online news I understand that online advertising pays for news journalism / content I often look at news on my smartphone or tablet to pass the time How frequently do you hear, read or watch news in each of the following ways? NO4 At least At least Less At least Please cross (x) one box only per row Never once a month once a day once a week often Any BBC service (TV, radio, online) Any other TV (not BBC) 11 Any other radio (not BBC) Newspapers (printed) Newspapers (online / apps) Magazines (printed) Magazines (online / apps) Other online news sites (not BBC) **Podcasts** Social Media

**MAGAZINES BACK TO INDEX** Magazines are also available to read in lots of different ways these days - as printed magazines and in digital / online versions through apps or websites. How often do you look at, listen to or read magazines and magazine articles / stories in each of the following ways? At least At least At least Less Please cross (x) one box only per row Never once a week once a month once a day often Ш In print On a laptop / PC On a tablet / Kindle / e-reader On a mobile phone Through a voice-activated device (e.g. Amazon Echo (Alexa), Apple HomePod, Google Nest) How often do you look at, listen to or read online / digital versions of any magazines and magazine articles / stories in MR2 each of the following ways? At least At least Less Please cross (x) one box only per row At least Never once a month once a day once a week often Through a magazine app Directly through a magazine's website Through a news aggregator (e.g. Apple News, Google News, Flipboard, Yahoo News) Through social media (e.g. Facebook, Twitter/X, Snapchat, Reddit) Through a search engine (e.g. Google / Yahoo!) Now thinking about the different types of magazines, for each of the magazines types listed below, please indicate: Which types have you read as a printed copy in the past 4 weeks? MR3a Which types have you read as a digital copy via an app or web browser in the past 4 weeks? MR3b Which are your favourite types of magazine? MR3c And finally, for which magazine types do you have a paid subscription? MR3d MR3a MR3b MR<sub>3</sub>c MR3d Printed copy in Via an app or Favourite Paid Please cross (x) all that apply in each column web browser in Subscription past 4 weeks types past 4 weeks TV listings Supermarket / Store magazines News / Current Affairs Celebrity Weeklies Fashion General Lifestyle Travel Beauty Health / Fitness Slimming Home Cookery Gardening Music Film Comics / Graphic Novels Computing / Technology Motoring / Motorcycles

	MR3a	N	/IR3b	MR3c	;	MR3d				
Please cross (x) all that apply in each column	Printed copy past 4 week	s web b	an app or prowser in 4 weeks	Favouri types		Paid bscription				
Men's Lifestyle										
Women's Lifestyle										
Women's Weeklies (incl. real life)										
Sport										
Gaming										
Business / Economy / Finance										
Other Hobbies / Interests										
Any other type of magazine	Ш		Ш	Ш		Ш				
Thinking now about all the <u>magazines</u> you read ( <u>either printed or digital versions</u> ). What are your <u>main reasons</u> for reading <u>magazines</u> ?  Please cross (x) all that apply										
			_							
For entertainment	For ideas of what			1.0		spiration				
To relax To keep me inf	ormed about my and i	nterests		It's	my personal To pass					
To give me something to talk about with	r practical / expe	rt advice			•	of habit				
friends, family or colleagues	For education		]	To h	nelp form my	ppinions				
To stimulate my imagination  To treat / reward myself		ormation L		Fo	or comment /	analysis 🗌				
	elebrity news an		<u></u>		Othe	reason				
MR5 How often, if at all, do you do each of the following?										
Please cross (x) one box only per row	At least once a day	At least once a we	: At le		Less often	Never				
Read an article or online blog of a particular magazine editor or contributor that you follow										
Click through to a magazine website or article from a link on a social media page or site										
Share a link <u>privately</u> to a <b>magazine article</b> you have read online (e.g. via text or WhatsApp)										
Share a link <u>publicly</u> to a <b>magazine article</b> you have read online (e.g. via Facebook or Twitter/X)										
Buy a magazine because of a special promotion or offer										
React or respond to magazine posts on social media sites										
Here are some statements people have made about much you agree or disagree.	ut <b>magazines</b> (	either printe		versions). I	Please indic	ate how				
Please cross (x) one box for each statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable				
Magazines give me ideas and inspiration										
I don't trust ads that look like they are an article	<u>L</u>	Ц	<u> </u>	Ц	<u> </u>					
I make time to read my favourite magazine	Ш	Ш	Ш	Ш	Ш					
I often pick up and read the same magazine several times before I'm finished with it										
Reading my favourite magazines lets me devote time just to me										
I trust what I read in magazines										
Magazines provide me with ideas of what to buy										
I feel a connection with my favourite magazines										
I like to take free magazines home with me so I can take my time reading them										
I prefer to pick up free magazines than to buy one										
Magazine advertising often alerts me to new products or services										

	Please cross (x	x) one box fo	r each statemer	nt Definit agre			nor disagree		Don't know / Not applicable
	I like the conver	nience of readi	ng magazines onlir	ne 🗌					
	I am more like		agazine if a produ						
	I often recommend	things I see in	magazines to othe	rs 🗌					
	I tend to buy magazi	nes only when	I'm going on holida	ау 🗌					
	I often notice the		sponsor features i e magazines I rea						
	I trust the sponsored	content in the	magazine that I rea	ad 🗌					
	I trust the adver	tising I see in t	he magazines I rea	ad 🗌					
Ма	gazine ads often lead me to	search for info	ormation on product and services onlin						
	I buy and read my favo		nes as soon as the ar in the newsage						
	After I have read the print versions, I like reading more from my favourite magazines online  I often comment on social media about things I have read in magazines  I often enter competitions in magazines								
I ofte	n comment on social media a	bout things I ha	ve read in magazine	es 🗌					
	I ofte	en enter compe	etitions in magazine	es 🗌					
	I follow my favourite maga	azines / columr	nists on social med	ia 🗌					
		I cannot resi	st buying magazine	es 🗌					
	I like advertising that is o	created in the s	tyle of the magazir	ne 🗌					
	1	prefer to read r	my magazine in pri	nt 🗌					
MR MR	Please cross (x) of the past 4 weeks?  Now thinking of oapp or web brows	ast 1 out of 4 one box for e nagazine that If it was longe nline/ digital eer read / look at it in the past	issues)  each magazine  you read at least er ago than in the p  versions of ma  t / browse these of days or in the p	Not occasionally past 4 week gazines ar magazines past 4 week	read in pas  / at MR7a, v s, please lea  d magazine  via an app	when did you ave this blank e websites t or web bro longer ago th	last read it? Wa k. hat you read o wser (e.g. on a han in the past	n a screen vi laptop, mobil 4 weeks or ne	a an e phone, ever, please
		How	MR7a   Printed often read as print	version ted magazine	es		inted version st read	MR7c   Digit Last	
		Almost always (at least 3 out of 4 issues)	often (	casionally less than t of 4 issues)	Not read in past 12 months	Past 7 days <u>in</u> print	Past 4 weeks in print	Past 7 days <u>digital</u>	Past 4 weeks <u>digital</u>
səı	Radio Times								
TV listings magazines	Total TV Guide								
maç	TV Choice								
ings	TV Times								
/ list	What's on TV								
F	Any other TV listings magazine								
	Motor Cycle News (MCN)			П			П	П	
Weekly / fortnightly	Bella			$\overline{\Box}$					
fortn	Chat			$\overline{\Box}$					
kly /	Closer								
Weel	The Economist								
-	Grazia								
-	Heat								
-	ı ieat	Ш			Ш		Ш		

+\_\_\_\_\_+

		MR7a   Printed version How often read as printed magazines				MR7b   Prin Last	ted version read	MR7c   Digital versions Last read	
		Almost always (at least 3 out of 4 issues)	Quite often (at least 1 out of 4 issues)	Occasionally (less than 1 out of 4 issues)	Not read in past 12 months	Past 7 days <u>in</u> <u>print</u>	Past 4 weeks in print	Past 7 days <u>digital</u>	Past 4 weeks <u>digital</u>
	Hello!								
	New!							Not availa	ble online
	OK!								
	Private Eye								
	Take a Break								
	That's Life								
	Woman's Own								
	Woman's Weekly								
	Yours								
	Any other weekly / fortnightly magazine								
nes	BBC Gardener's World								
gaziı	BBC Top Gear								
Monthly / quarterly magazines	Empire								
terl)	Men's Health			<u> </u>					
quar	National Trust			<u> </u>					
ا y/	Reader's Digest			<u> <u> </u></u>			<u> </u>	Ш	
lont	Landscape			<u> <u> </u></u>					
2	Saga			<u> <u> </u></u>					
	BBC Good Food			<u> <u> </u></u>					
	Cosmopolitan			<u>L</u>	$\underline{\hspace{1.5cm}}$				
	Elle			<u>L</u>	$ \!$		Ц		
	Good Housekeeping	<u>U</u>	<u>U</u>	<u> </u>	Ц		<u>U</u>		<u>L</u>
	Ideal Home	Ш	Ш	Ш	Ш	Ш	Ш		
	Mother and Baby			ble in print		Not availab			
	Marie Claire		Not availa	ble in print		Not availab	ole in print		
	Red								
	Slimming World								
	Vogue								
	Woman and Home								
	Any other monthly / quarterly magazine								
Jes	Asda Magazine								
Customer magazines	Boots Health and Beauty							Not availa	ble online
ma	Sainsbury's Magazine								
эше	Tesco Magazine								
Just	Waitrose & Partners Food								
J	M&S Magazine								
	Ocado Life Magazine							Not availa	ble online
	Any other customer magazine								
	Time Out		Not availa	ble in print		Not availab	ole in print		
	Stylist								

CINEMA AND FILMS						BAC	CK TO INDE	ΞX
CI1 How often, if at all, do you	go to the	e cinema nowadays?						
Please cross (x) one box only								
Once a week as more office.		0						
Once a week or more often 2 or 3 times a month			ery 2 to 3 months 2 to 3 times a year				Less often Never	
Once a month			Once a year				110701	
>> IF NEVER SKIP TO CI7 (PAGE 33)								
CI2 When did you last go to the	cinema	1?						
Please cross (x) one box only								
Within the past 7 days		Within	the past 3 months			Nithin the past	12 months	
Within the past 4 weeks		Within	the past 6 months		N	<b>OT</b> in the past	12 months	
>> IF NOT IN PAST 12 MONTHS SKIP TO  Cl3a Which of the following cine  Cl3b And which have you visite	ma chai	ns / type of cinema ha	ve you visited in t	he <b>pa</b>	st 12 months?			
	CI3a	Cl3b				CI3a	CI3b	
Please cross (x) all that apply	Visited past 1 month	12 most	Please cro	oss (x	) all that apply	Visited in past 12 months	Visited most often	
BFI					Picturehouse			
Cineworld					Reel			
Curzon	<u> </u>				Showcase			
Empire	<u>U</u>				Vue	$ \sqsubseteq$		
Everyman	_				ependent cinema			
The Light				4	Any other cinema	Ц		
Odeon		Ш						
Cl3c Which of the following type	s of cine	ema screen / format ha	ive you seen in th	e pas	st 12 months?			
Please cross (x) one box only								
A standard (2D) cinema			A 4DX screen		Outdoor film scre	ening (e.g. Sec	ret Cinema,	
A 3D screen			An IMAX screen		Luna	<mark>a Cinema</mark> , pop-ւ	ıp cinemas)	
Cl4 Which are your favourite ty	pes of fi	lms to watch at the cir	ema?					
Please cross (x) all that apply								
Art House (independent films)			Documentary				Musicals	
Action			Drama				Romance	
Adventure	<u> </u>	Event cinema (e.g. theasporting events sho					Sci-fi	ᆜ
Animation	<u> </u>	operang evente ene	Family	П			Superhero	븸
Biopic			Fantasy				Thriller	=
Bollywood Comedy	$\frac{\sqcup}{\sqcap}$		Foreign language			Λ	Western other type	님
Crime			Horror			Ally	otner type	

Cl5 Thinking now about when you go to the cinema, w	/hat are your <b>m</b>	ain reaso	ns for going	to the cine	ma?	
Please cross (x) all that apply						
To relax To spen  To help me escape from everyday life To experie  Out of habit To give me so  fri	company childrend time with friend ence a film in the emething to talk a ends, family or constimulate my important of treat / rewards	s / family best way bout with olleagues agination				time-out
CI6 Here are some statements people have made about	out the <b>cinema</b> .	Please in	ndicate how n	nuch you ag	ree or disag	ree.
Please cross (x) one box for each statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable
I often notice digital advertising screens in the foyers of cinemas  Watching a film at the cinema is different from watching one at home because you can get completely absorbed  Going to the cinema is a real treat  I will often talk with friends / family about films I've seen at the cinema  I like going to the cinema as I can watch a film with no distractions  When I really want to see a film, I want to see it on the big screen at the cinema						
I take advantage of discount days / offers to watch films at the cinema  When a film that I really want to see is released at the cinema, I will generally go and see it as soon as it comes out  I often get excited about a film before it is released  It feels good to share the experience of watching a film with lots of						
other people at the cinema						
I like to make going to the cinema part of a bigger social occasion  Watching something at an IMAX cinema really enhances my						
viewing experience Cinema advertising feels more 'Premium' than other types of advertising Going to see a film at the cinema helps me escape from everyday						
Ife without feeling guilty  I like to arrive in time to watch the ads before the film and trailers start  I like to go online to seek out the latest film trailers						
I go to the cinema when there's a new film that everyone is talking about  I trust the advertising I see at the cinema						
I like to read about films / actors etc.  I feel left out if my friends are talking about a film I haven't seen						
Cinema advertising often alerts me to new products and services  I am more likely to go and see a film if it has been nominated or won an Oscar or a BAFTA award	П					
I would describe myself as a film buff I often recommend things I have seen advertised at the cinema						
Cinema advertising can lead me to search online for information on products and services						
Films give me ideas about style, fashion and music  I often comment on social media about the things I have seen at the cinema	П					
I follow actors / directors on social media						
I often decide which film to see only once I get to the cinema I am likely to go to the cinema to see a sequel to a film that I have enjoyed Films that get nominated for an award (e.g. Oscar / BAFTA, etc.) feel more special						

CI7 Thinking about all films (not	just at the cinema), how	w often, if at all	, do you do eac	h of the followin	ıg?	
Please cross (x) o	ne box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
Watch a film at the	time of broadcast on TV					
Watch a film recorded from the TV to my (e.g. Freeview	personal video recorder v+, <mark>Sky Q, Virgin Media</mark> )					
Watch a film using a catch-up / on-dema (e.g. BBC iPlayer, Channel 4 (strea						
Watch a film downloaded to another device (e.	g. laptop, tablet <mark>or mobile</mark> <mark>phone</mark> )					
Stream a film using an official online s	ervice such as Netflix or Amazon Prime Video					
Stream or download a film for free usi	ng an unofficial online site					
Download a film to own permanent	<u>ly</u> (e.g. using Sky Store, Amazon Prime Video)					
Rent a film digitally (i.e. pay a one-off fee t length of time using a service such as Sky Sto						
Pay to watch a film at home that has been m time as a trac	ade available at the same itional release in cinemas					
В	uy a DVD or Blu-ray film					
Watch a film you have purch	ased on DVD or Blu-ray					
OUT OF HOME / TRAVEL					BA	ACK TO INDEX
TR1 How many of each of these	types of car do you hav	e in your hous	ehold?			
Please cross (x) o	ne box only per row	None	1		2	3+
· ·	Petrol			Γ		П
	Diesel				<u>-</u>	
	Hybrid				<u>-</u> -	
	Electric					
TR2 How many return flights hav	e you taken in the past	12 months from	m British airport	s for leisure and	d for busine	ss?
Please cross (x) o	ne box only per row	None	1–2 retu flight		return ghts	7+ return flights
Leisure	e to other British airports					
Leis	ure to European airports					
Leis	ure to other destinations					
Busines	s to other British airports					
Busine	ess to European airports					
Busin	ess to other destinations					
TR3 Which UK airports have you	flown to / from in the p	ast 12 months	a) for leisure a	ınd b) for busin	ness?	
Please cross (x) all that apply	Leisure Busines	s PI	ease cross (x)	all that apply	Leisure	Business
Aberdeen				London Gatwick		
Birmingham			Lo	ondon Heathrow		
Bristol			1 .	London Luton		
Cardiff East Midlands				ondon Stansted		
Edinburgh			L	Manchester		
Glasgow				Newcastle		
Liverpool			,	Any other airport		
London City				•		

For each of the following train services, please indicate whether you have used it to travel a) for leisure, b) for business TR4 in the past 12 months. Please cross (x) all that apply Please cross (x) all that apply Leisure **Business Business** Leisure Eurostar (from London St Pancras) Gatwick Express Eurostar (from another UK station) Stansted Express Eurotunnel le shuttle (i.e. by car **Heathrow Express** Folkestone to Calais) Thinking of all the places you might see advertising outdoors, please indicate how often you notice the following types. TR5 At least At least At least At least Less Please cross (x) one box per row once a once a once a once a Never often day week fortnight month Billboards (at side of road) Banners (on buildings) Advertising on phone boxes Posters on bus stops / shelters On Street Digital / moving screens at bus shelters Small posters in high street / pedestrian areas Advertising on the outside of buses Advertising on the outside of taxis Digital screens (at side of road) Posters / digital screens in Underground / Metro / Subway stations Underground Posters / digital screens on escalators Large projections across the platform Large posters opposite the platform Advertising in tube carriages Billboards (within rail stations or on platforms) (Overground) Small posters (within rail stations or on platforms) Rail Digital screens / billboards within stations Advertising in train carriages Digital screens in shopping centres Shopping Malls / Centres Posters / digital screens in supermarkets Posters / billboards / digital screens in supermarket carparks Interactive digital screens in shopping centres (e.g. touch screens etc.) Posters in shopping centres Posters in airports Air-port Digital screens in airports Posters or digital screens in gyms / leisure centres Posters or digital screens in cinema foyers Advertising in pharmacies / doctors' surgeries Posters or digital screens in toilets / washrooms Other places Digital screens in bars Advertising on everyday objects such as coffee cups, tickets, supermarket trolleys etc. Advertising panels on the street or the floor of shopping centres, supermarkets etc. Posters inside buses

buses, bus shelters, taxis etc.). Please indicate	now much yo	u agree or d	isagree.		s, advertisii	•
Please cross (x) one box for each statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable
Posters give me something to look at whilst I'm travelling						
Posters sometimes prompt me about events / films I want to go to						
I like posters that keep updating with relevant messages / images						
I like digital posters that contain specific local information such as the current weather						
It really makes me notice a brand when they 'take over' a public space (e.g. throughout a station including on escalators, floors etc.)						
Posters have alerted me to new products and services						
I trust the advertising I see on posters						
I would consider spending a few minutes to take part in / watch a promotional event						
Posters can improve the urban environment						
I would like to see more environmentally friendly poster sites (e.g. Bee Bus Stops; roof planted with flowers selected as favourites amongst pollinating insects)						
Posters have led me to search for products and services online						
Posters have alerted me to limited time events / offers (e.g. cut prices etc.)						
I have talked with friends and family about things I have seen advertised on posters						
I have recommended things I have seen advertised on posters						
I have commented / posted on social media about things I have seen on posters						
I have used my mobile phone to search for products and services soon after seeing a poster						
I would like to see more poster sites that offer a functional benefit to the community such as a free Wi-Fi hot-spot or mobile charging						
SHOPPING						
					BACK	TO INDEX
SH1 How often do you personally visit or shop at each of	he following ty	pes of shop	ping location	( <u>not</u> includin		
SH1 How often do you personally visit or shop at each of the shop	he following ty  At least  once a  day	rpes of shop At least once a week	oing location  At least once a fortnight	(not includin At least once a month		
	At least once a	At least once a	At least once a	At least once a	g online shop	oping)?
Please cross (x) one box only per row	At least once a	At least once a	At least once a	At least once a	g online shop	pping)?
Please cross (x) one box only per row  A large supermarket (e.g. Tesco, Aldi, Waitrose etc.)	At least once a	At least once a	At least once a	At least once a	g online shop	oping)?
Please cross (x) one box only per row  A large supermarket (e.g. Tesco, Aldi, Waitrose etc.)  A smaller supermarket (e.g. Tesco Express, Sainsbury's Local etc.)	At least once a	At least once a	At least once a	At least once a	g online shop	oping)?
Please cross (x) one box only per row  A large supermarket (e.g. Tesco, Aldi, Waitrose etc.)  A smaller supermarket (e.g. Tesco Express, Sainsbury's Local etc.)  A department store	At least once a	At least once a	At least once a	At least once a	g online shop	oping)?
Please cross (x) one box only per row  A large supermarket (e.g. Tesco, Aldi, Waitrose etc.)  A smaller supermarket (e.g. Tesco Express, Sainsbury's Local etc.)  A department store  A local 'corner' shop or newsagent	At least once a	At least once a	At least once a	At least once a	g online shop	oping)?
Please cross (x) one box only per row  A large supermarket (e.g. Tesco, Aldi, Waitrose etc.)  A smaller supermarket (e.g. Tesco Express, Sainsbury's Local etc.)  A department store  A local 'corner' shop or newsagent  A shopping centre in or out of town	At least once a	At least once a	At least once a	At least once a	g online shop	oping)?
Please cross (x) one box only per row  A large supermarket (e.g. Tesco, Aldi, Waitrose etc.)  A smaller supermarket (e.g. Tesco Express, Sainsbury's Local etc.)  A department store  A local 'corner' shop or newsagent  A shopping centre in or out of town  An out of town retail park	At least once a	At least once a	At least once a	At least once a	g online shop	oping)?
Please cross (x) one box only per row  A large supermarket (e.g. Tesco, Aldi, Waitrose etc.)  A smaller supermarket (e.g. Tesco Express, Sainsbury's Local etc.)  A department store  A local 'corner' shop or newsagent  A shopping centre in or out of town  An out of town retail park  A local high street  A major high street destination  Shopping complexes at airports	At least once a	At least once a	At least once a	At least once a	g online shop	oping)?
Please cross (x) one box only per row  A large supermarket (e.g. Tesco, Aldi, Waitrose etc.)  A smaller supermarket (e.g. Tesco Express, Sainsbury's Local etc.)  A department store  A local 'corner' shop or newsagent  A shopping centre in or out of town  An out of town retail park  A local high street  A major high street destination  Shopping complexes at airports  Service stations or garages (e.g. motorway services or local petrol station)	At least once a	At least once a	At least once a	At least once a	g online shop	oping)?
Please cross (x) one box only per row  A large supermarket (e.g. Tesco, Aldi, Waitrose etc.)  A smaller supermarket (e.g. Tesco Express, Sainsbury's Local etc.)  A department store  A local 'corner' shop or newsagent  A shopping centre in or out of town  An out of town retail park  A local high street  A major high street destination  Shopping complexes at airports  Service stations or garages (e.g. motorway services or local	At least once a	At least once a	At least once a	At least once a	g online shop	oping)?
Please cross (x) one box only per row  A large supermarket (e.g. Tesco, Aldi, Waitrose etc.)  A smaller supermarket (e.g. Tesco Express, Sainsbury's Local etc.)  A department store  A local 'corner' shop or newsagent  A shopping centre in or out of town  An out of town retail park  A local high street  A major high street destination  Shopping complexes at airports  Service stations or garages (e.g. motorway services or local petrol station)	At least once a day	At least once a week	At least once a fortnight	At least once a month	g online shop	Never
Please cross (x) one box only per row  A large supermarket (e.g. Tesco, Aldi, Waitrose etc.)  A smaller supermarket (e.g. Tesco Express, Sainsbury's Local etc.)  A department store  A local 'corner' shop or newsagent  A shopping centre in or out of town  An out of town retail park  A local high street  A major high street destination  Shopping complexes at airports  Service stations or garages (e.g. motorway services or local petrol station)  A railway station  Thinking about your household's regular grocery	At least once a day	At least once a week	At least once a fortnight	At least once a month	g online shop	Never

		• —			that sell food have in-grocery shopping	)?			,,
01100	•	•		,	x) up to TWO answ eks for a main shoր				
01100					eks for a top-up sh				
	SH3a	SH3b	SH3c	SH3d		SH3a	SH3b	SH3c	SH3d
Please cross (x) all that apply	Shopped at in past 4 weeks	Visit Most Often	For a Main Shop	For a Top-Up Shop	Please cross (x) all that apply		Visit Most Often	For a Main Shop	For a Top-Up Shop
Aldi					Sainsbury's				
Asda					Sainsbury's Local				
Budgens The Co-operative					Spar Tesco / Tesco				
Food					Extra		Ш		
Costco		$ \sqsubseteq$			Tesco Express / Tesco Metro				
Costcutter Farmfoods					Waitrose				
Iceland		$-\frac{\sqcup}{\sqcap}$			little Waitrose				
Lidl					Wilko				
Marks & Spencer Food					Local independent shop				
M&S Simply Food					Farmers' market / Farmers' shop				
Morrisons					Organic food shop				
Nisa					Other				
Poundland / Pound shops					supermarket / Food shop	Ш	Ш		
01140				•	arkets / food shops y	-	·		ing?
011 <del>1</del> 4				•		-	·		ing? SH4b
SH4b And w		nain reasoup to 3	ons for shop	oing at the supe	ermarkets / food sho	-	for your <u>te</u> up to 3	op-up shopp	-
SH4b And w	hat are the need to be cross (x) of the	nain reasoup to 3	ons for shop	oing at the supe	ermarkets / food sho	ops you use	for your <u>te</u> up to 3 nn only	op-up shopp SH4a	SH4b
SH4b And w	hat are the n ee cross (x) it es per colum Close it On a convenie	up to 3 un only to home	ons for shop	oing at the supe	ermarkets / food sho	se cross (x) es per colun ning hours tha	up to 3 nn only tt suit me e service	op-up shopp SH4a	SH4b
SH4b And w	hat are the n ee cross (x) it es per colum Close it On a convenie	up to 3 nn only to home ent route	ons for shop	oing at the supe	Pleas boxe	se cross (x) es per colun ning hours tha Its online	up to 3 nn only at suit me e service	op-up shopp SH4a	SH4b
SH4b And w	hat are the n  se cross (x) to se per column  Close to the convenience of the convenience	up to 3 nn only to home ent route tore size Price	ons for shop	oing at the supe	Pleas boxe Open	se cross (x) es per columning hours tha Its online Loyalty vailability of Sc	up to 3 nn only it suit me e service scheme can & Go	op-up shopp SH4a	SH4b
SH4b And w  Pleas boxe	hat are the n ee cross (x) is per colum Close is On a convenie St y of products a	up to 3 an only to home ent route core size Price available	ons for shop	oing at the supe	Pleas boxe Oper	se cross (x) es per colum ning hours tha Its online Loyalty vailability of So	up to 3 nn only at suit me e service a scheme can & Go heckouts	op-up shopp SH4a	SH4b
SH4b And w  Pleas boxe	hat are the n  se cross (x) to se per column  Close to the convenie Story of products a second convenie second convenient convenient second convenient	up to 3 an only to home ent route core size Price available	ons for shop	oing at the supe	Pleas boxe Open	se cross (x) es per columning hours tha Its online Loyalty vailability of So self-service cl	up to 3 nn only at suit me e service a scheme can & Go heckouts	op-up shopp SH4a	SH4b
SH4b And w  Pleas boxe  Quality  Variety  SH5a How m grocer	close to Close to Control of Products a Carmuch would y ries bought of the Control of the Contro	up to 3 nn only to home ent route rore size Price available available parking rou say ye nline or ir	SH4a  Main shop	SH4b  Top-up shop  U SH4b	Pleas boxe Oper	se cross (x) es per colum ing hours tha Its online Loyalty vailability of So self-service cl s operated by Do usehold in a n't include ea	up to 3 nn only it suit me e service e scheme can & Go heckouts cashiers on't know n average ating out.	SH4a  Main shop	SH4b  Top-up shop
SH4b And w  Pleas boxe  Quality Variety  SH5a How in grocer	close to Close to Control of Products a Carmuch would y ries bought of the Control of the Contro	up to 3 nn only to home ent route rore size Price available available parking rou say ye nline or ir	SH4a  Main shop	SH4b  Top-up shop  U SH4b	Please don Availability of till: urself or for your hold shop? Please don	se cross (x) es per colum ing hours tha Its online Loyalty vailability of So self-service cl s operated by Do usehold in a n't include ea	up to 3 nn only it suit me e service e scheme can & Go heckouts cashiers on't know n average ating out.	SH4a  Main shop	SH4b  Top-up shop
SH4b And w  Pleas boxe  Quality  Variety  SH5a How m grocer  SH5b And he	close to Close to Control of Products a Carmuch would y ries bought of the Control of the Contro	up to 3 nn only to home ent route fore size Price evailable evailable parking rou say ye nline or in es your h	SH4a  Main shop  Du personal a supermar	SH4b  Top-up shop  U SH4b  SH4b  Top-up shop  U SH4b  Top-up shop	Please doi an average week of	se cross (x) es per colum ing hours tha Its online Loyalty vailability of So self-service cl s operated by Do usehold in a n't include ea	up to 3 nn only it suit me e service scheme can & Go heckouts cashiers on't know n average ating out. k and grod (x) one	SH4a  Main shop  U  U  U  U  U  U  U  U  U  U  U  U  U	SH4b  Top-up shop
SH4b And w  Pleas boxe  Quality  Variety  SH5a How m grocer  SH5b And he	close of Clo	up to 3 nn only to home ent route fore size Price evailable evailable parking rou say ye nline or in es your h	SH4a  Main shop  Du personal a supermar ousehold sp	SH4b  Top-up shop  U Spend for yooket or other foo	Please doi an average week of	ps you use a see cross (x) es per colur hing hours that Its online Loyalty vailability of Sc self-service of soperated by Dousehold in a n't include each on food, drinle lease cross ox per colur	up to 3 nn only it suit me e service scheme can & Go heckouts cashiers on't know n average ating out. k and grod (x) one	SH4a  Main shop  U  U  U  U  U  U  U  U  U  U  U  U  U	SH4b  Top-up shop  Od, drink and e or in store)?
SH4b And w  Pleas boxe  Quality  Variety  SH5a How m grocer  SH5b And he	close of Clo	up to 3 nn only to home ent route ore size Price available available parking rou say ye nline or in es your h	SH4a  Main shop  Du personal a supermar ousehold sp	SH4b  Top-up shop  U Spend for yooket or other foo	Please doi an average week of	ps you use to see cross (x) es per columning hours that Its online Loyalty vailability of Sc self-service of soperated by Dousehold in a n't include eat on food, drinle lease cross ox per columns.	up to 3 nn only it suit me e service scheme can & Go heckouts cashiers on't know n average ating out. k and grod (x) one nn only	SH4a  Main shop  U  U  U  U  U  U  U  U  U  U  U  U  U	SH4b  Top-up shop  Od, drink and e or in store)?
SH4b And w  Pleas boxe  Quality  Variety  SH5a How m grocer  SH5b And he	close of Clo	up to 3 nn only to home ent route core size Price available available parking rou say ye nline or ir es your h  (x) one nn only than £5 £5-£10 £11-£25	SH4a  Main shop  Du personal a supermar ousehold sp	SH4b  Top-up shop  U Spend for yooket or other foo	Please doi an average week of	pps you use a see cross (x) es per colur hing hours that Its online Loyalty vailability of Sc self-service of soperated by Dousehold in a n't include each on food, drinle ease cross ox per colur £1 More the	up to 3 nn only it suit me e service scheme can & Go heckouts cashiers on't know n average ating out. k and grod (x) one nn only 276-£100 101-£150 nan £150	SH4a  Main shop  U  U  U  U  U  U  U  U  U  U  U  U  U	SH4b  Top-up shop  U U U U Od, drink and e or in store)?
SH4b And w  Pleas boxe  Quality  Variety  SH5a How m grocer  SH5b And he	hat are the notes of the cross (x) to th	up to 3 nn only to home ent route core size Price available available parking rou say ye nline or ir es your h  (x) one nn only than £5 £5-£10	SH4a  Main shop  Du personal a supermar ousehold sp	SH4b  Top-up shop  U Spend for yooket or other foo	Please doi an average week of	pps you use a see cross (x) es per colur hing hours that Its online Loyalty vailability of Sc self-service of soperated by Dousehold in a n't include each on food, drinle ease cross ox per colur £1 More the	up to 3 nn only It suit me e service r scheme can & Go heckouts cashiers on't know n average ating out. k and grod (x) one nn only 276-£100 101-£150	SH4a  Main shop  U  U  U  U  U  U  U  U  U  U  U  U  U	SH4b  Top-up shop  U U U Od, drink and e or in store)?

SH6a How often, if at all, do you do your grocery shopping	online for <u>home de</u>	livery?	
SH6b And how often, if at all, do you do your grocery shop another location such as in store)?	pping online to <b>click</b>	and collect (where	you buy online but collect from
Please cross (x) one box only	At least once a week	At least once a month	Less often Never
Online grocery shopping for home delivery			
Online grocery shopping to click and collect			
≫ IF YOU NEVER DO YOUR GROCERY SHOPPING ONLINE, SKIP	TO SH7D (DAGE 37)		
SH6c Of all the grocery shopping that you do, how much			
Please cross (x) one box only			
<u> </u>	Comp are	agarias anlina	None of my graporice online
All groceries online Most groceries online	Some gro	oceries online	None of my groceries online
>> IF NONE, SKIP TO SH7D (PAGE 37)  Thinking about your household grocery shopping in the past	<b>t 4 weeks</b> ( <u>not</u> inclu	ding any other type	of shopping).
SH7a Which of the following online shops have you used in	n the past 4 weeks f	or home delivery?	
SH7b And which have you used online in the past 4 weeks	s for click and colle	<u>ct</u> ?	
SH7c And which do you shop at most often online for eith	her <b>delivery</b> or <b>click</b>	and collect?	
	SH7a	SH7b	SH7c
Please cross (x) all that apply	Used in past 4 weeks online for <u>home delivery</u>	Used in th past 4 weeks of for click and c	online <u>often</u> online
Aldi			
Amazon Fresh			
Asda			
Iceland	<u> </u>	Not availab	ole
Morrisons		Ш	
Ocado		Not availab	ole
Sainsbury's Tesco			
Waitrose			
Other online grocery service			
SH7d Which of the following home delivery services have a SH7e And which have you used in the last 4 weeks for take sh7f And which have you used in the last 4 weeks for ground sh7f and which have you used sh7f and which have you	keaways?		
	SH7d	SH7e	SH7f
Please cross (x) all that apply	Heard of	Used in the last 4 weeks for takeaways	Used in the last 4 weeks for groceries
Deliveroo			
Just Eat			
Uber Eats			
Getir	<u>L</u>	Not available	
Amazon Fresh		Not available	
Gorillas		Not available	
Zapp Whoosh		Not available Not available	
McDelivery		Not available	Not available
KFC Delivery			Not available
			<u> </u>

Now thinking about other types of shopping (not groceries).								
SH8a Which, if any, of these shopping centres / location	s have you vi	sited in the I	past 3 montl	hs?				
<b>Sпоа</b>			<b>P</b>					
Please cross (x) all that apply								
Manchester Arndale	Live	erpool One		Met	roCentre (Gate	eshead)		
	West End (e.g.		<u> </u>	14101	Lakeside (Th			
Bluewater (Kent)	Meadowhall		<u> </u>	Trafford	d Centre (Mand			
Braehead Centre (Glasgow) Westfield (Shepherds Bush, London) Any discount / factory outlet								
Brent Cross (London) Westfield (Stratford, London) None of these shopping								
	WestQuay (Sou	ithampton)	<u> </u>		centres / lo			
Bull Ring (Birmingham)		l's (Cardiff)						
Centre MK (Milton Keynes)	Merry Hill (B							
SH8b Which, if any, of these home furnishing stores have the secretary stores (x) all that apply	you visited in p	erson in the	past 3 mont	t <b>hs</b> (not inclu	uding online s	hopping)?		
Darraca for Dada	F	\ /:!!=	_		Tani	Ca		
Bensons for Beds	Furnit	ure Village		Other		Carpets		
Carpetright		Harveys		Other	home furnishin	<u> </u>		
DFS L		omeSense			None of these	e stores		
Dreams		niture Land						
SH9a Are you a <b>member</b> of any of the following rewards	s programmes	s? Please ci	ross (x) all tl	hat apply.				
SH9b And how frequently do you <u>use</u> each one that you are a member of? Please cross (x) one box for each row.								
SH9D Talla flow frequently do you <u>acco</u> each one that you	are a <b>memb</b>	ei oi i Pieas	se cross (x)	OHE DOX TO				
Shap The new hordents, do you <u>new</u> oder one that you	are a membe SH9a	er or Freas	se cross (x)	SH9b				
Shap who ho do you are stored and you		At least once a	At least once a	SH9b At least once a	Less often	Never		
	SH9a Member	At least	At least	SH9b At least		Never		
Boots Advantage	SH9a Member	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend	SH9a  Member	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More	SH9a  Member	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis	SH9a  Member	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks	SH9a  Member	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar	Member  I I I I I I I I I I I I I I I I I I I	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty	SH9a  Member	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar	SH9a  Member	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty	Member	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard	Member  I I I I I I I I I I I I I I I I I I I	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard Lidl Plus	Member	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard Lidl Plus Waterstones	Member  I I I I I I I I I I I I I I I I I I I	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard Lidl Plus Waterstones Cineworld Unlimited	Member	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard Lidl Plus Waterstones Cineworld Unlimited Odeon Premiere Wyevale Gardening Club	Member  I I I I I I I I I I I I I I I I I I I	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard Lidl Plus Waterstones Cineworld Unlimited Odeon Premiere Wyevale Gardening Club	SH9a  Member	At least once a	At least once a	SH9b At least once a		Never		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard Lidl Plus Waterstones Cineworld Unlimited Odeon Premiere Wyevale Gardening Club Avios / Air Miles Any others	SH9a  Member	At least once a day	At least once a week	SH9b  At least once a month	Less often			
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard Lidl Plus Waterstones Cineworld Unlimited Odeon Premiere Wyevale Gardening Club Avios / Air Miles Any others	SH9a  Member  I I I I I I I I I I I I I I I I I I I	At least once a day	At least once a week	SH9b  At least once a month	Less often			
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard Lidl Plus Waterstones Cineworld Unlimited Odeon Premiere Wyevale Gardening Club Avios / Air Miles Any others	SH9a  Member  I I I I I I I I I I I I I I I I I I I	At least once a day	At least once a week	SH9b  At least once a month	Less often	Don't know/Not		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard Lidl Plus Waterstones Cineworld Unlimited Odeon Premiere Wyevale Gardening Club Avios / Air Miles Any others  SH10 Here are some statements people have made about	SH9a  Member	At least once a day	At least once a week	SH9b  At least once a month	Less often	Don't know/Not		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard Lidl Plus Waterstones Cineworld Unlimited Odeon Premiere Wyevale Gardening Club Avios / Air Miles Any others  SH10 Here are some statements people have made about Please cross (x) one box for each statement Product reviews have a major influence on my purchasing decisions I often read online reviews before buying a product or service	SH9a  Member  I I I I I I I I I I I I I I I I I I I	At least once a day	At least once a week	SH9b  At least once a month	Less often	Don't know/Not		
Boots Advantage Co-op Dividend Morrisons More My Waitrose / My John Lewis Marks & Spencer Sparks Nectar Superdrug Beauty Tesco Clubcard Lidl Plus Waterstones Cineworld Unlimited Odeon Premiere Wyevale Gardening Club Avios / Air Miles Any others  SH10 Here are some statements people have made about Please cross (x) one box for each statement	SH9a  Member	At least once a day	At least once a week	SH9b  At least once a month	Less often	Don't know/Not		

Please cross (x) one box for each statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable
I will gladly switch brands to make use of a coupon						
I use a range of supermarkets and shops for my weekly grocery shopping in order to get the best prices						
Where and how a product is made is very important to me						
I often check the comparative online price of a product I am looking at in a store						
I think that a shop's own brand products can be the same quality as well-known brands						
I am prepared to pay extra for a better quality of product or service						
I actively look for money-off vouchers						
I often pick up groceries on my way home from work						
I prefer to use independent shops for fresh produce rather than supermarkets (e.g. butcher, fishmonger etc.)						
It is important to me which brand I buy						
I thoroughly research products before I buy them						
When I make a shopping list I always stick to it						
When I am shopping for groceries I often decide what to buy when I'm in the store						
I prefer to shop 'little and often' than to do one big shop each week						
Going to a shopping centre is an enjoyable day out						
'Click and collect' services available in my local supermarket have encouraged me to shop there more often						
I often use the vouchers I receive at the till when I do my shopping						
I prefer to be served by a person than use a self-service check-out						
I enjoy the experience of shopping in person in a store						
I buy goods produced in Britain as much as I can						
Social media helps me discover new products and services						
I like to wait for key sales dates to make certain purchases (e.g. Black Friday, Boxing Day, New Year Sales etc.)						
I would avoid shops where I can't be served by a person at the check-out						
I prefer to go to supermarkets or shops where I get everything I need in one place						
SH11a How often, if at all, do you use each of the following online, including apps / sites that may be linked				ny type of p	urchase, bo	th in store or
Please cross (x) one box only per row	At least once a day	At leas	eek once a		Less often	Never
Cash						
Debit card using chip and pin						
Debit card using contactless						
Credit card using chip and pin						
Credit card using contactless						
Virtual bank's card (e.g. Monzo / Revolut)						
Charge / Store card						
Cheque						
PayPal					Ш	
Instant payments using your mobile phone / smart watch (e.g. Apple Pay, Google Pay)						

SH11c And which have you used to 'buy now, pay later' in the	ne last six months	?		
	SH11b	SH11c		
Please cross (x) all that apply	Heard of	Used in the la months	st 6	
Klarna				
Laybuy				
Clearpay				
PayPal Pay in 3 (splitting the price at checkout)		Ш		
SH12a How often do you browse or purchase online any	products or serv	ices <u>other than</u>	grocery shopping?	
Please cross (x) one box only				
At least once a day At least once a week A	at least once a mont	h 🗌 L	ess often	Never
SH12b What proportion of your shopping (excluding groc	ery shopping) do	o you do <b>online</b>	?	
Please cross (x) one box only  All my pop greeny   Most of my pop greeny	, Somo	of my non grocen	, None of	my non-groce
All my non-grocery Most of my non-grocery shopping is online shopping is online		of my non-grocery shopping is online	she she	opping is onli
SH13a Which of the following retail subscription services are	vou <b>aware of</b> ?			
A 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	you <b>undie o</b> i.			
And which services do you subscribe to?				
	SH13a		SH13b	
Please cross (x) all that apply	Aware o	f	Subscribe to	
Discounted or free retail delivery (e.g. Amazon Prime, Next Unlimited)				
Men's grooming services (e.g. Harry's, Shave Club, Cornerstone)				
Health & Beauty (e.g. Glossybox, Roccabox)				
Snack boxes (e.g. Graze, Degustabox)				
Meal kits (e.g. Hello Fresh, Abel & Cole, SimplyCook)				
Loot boxes (e.g. GeekGear, LootCrate)				
Wine / spirit clubs (e.g. Virgin Wines, Naked Wines, Gin Club)				
Beer clubs (e.g. Beer52, Flavorly, Beerwulf)				
Other				
Thinking about deliveries of groceries and other sh	opping, please ir	dicate which of	these services you a	re aware of
Please cross (x) all triat apply	o cross (v) one h	ov for each rou		
SH14b Please indicate when you last used each one. Pleas	e cross (x) one i	OX TOT GACITION	•	
	SH14a	SH	l14b – When last us	ed
	Aware of	Used in the past 3 months	Used but not in the past 3 months	Never us
Delivery within 2 hours of ordering				
Same day delivery				
Next day delivery				
Parcel Locker				
Faicei Lockei			П	П
Apps or websites used for tracking a delivery	Ш	Ш	Ш	

For each of these	•		_						
SH15a Visited	d it in perso	n in the past 4	weeks (not includi	ng online sh	opping). Plea	ase cross	(x) all that a	apply	
SH15b Used t	their <b>app or</b>	website in the	past 4 weeks. Ple	ease cross	(x) all that ap	oply			
>> IF YOU NEVER	BROWSE O	R SHOP ONLINE	, PLEASE SKIP TO	ES1 (PAGE 4	12)				
	SH15a	SH15b		SH15a	SH15b			SH15a	SH15b
Department / Fashion Stores	Visited in person	Used website or app	Chemists	Visited in person	Used website or app	e Onlir	ne retailers		Used website or app
Argos			Boots				Amazon		
Dorothy Perkins			Superdrug				ASOS		
Evans			Lloyds Pharmacy				Boohoo		
Gap	Ш		Savers				eBay		
H&M			Supermarket chemist				Etsy		
House of Fraser			Other chemist				GymShark		
John Lewis			Electrical Stores	Visited in person	Used website or app		Not on the High Street		
Marks & Spencer			Apple Store				Very		
Matalan			Currys PC World			Pretty	yLittleThing		
Miss Selfridge			Other electrical store				Other online only retailer		
New Look			Home furnishing / DIY Stores	Visited in person	Used website or app				
Next			Dunelm / Dunelm Mill						
Primark			IKEA						
River Island			B&Q						
TK Maxx			Homebase						
Uniqlo			Screwfix						
Urban Outfitters			Wickes						
Zara			Other home furnishing / DIY store						
Other department / fashion store									
SH16 Here a	are some sta	atements people	e have made about	shopping (	online. Pleas	e indicate	how much y	ou agree or	disagree.
Plea	ase cross (	x) one box for (	each statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable
	I often use ca	ashback sites whe	en shopping online						
I often research pro	oducts online		n in stores in order et a cheaper price						
I like to receive en	nails from bra		ed with when they ide discount offers						
	I tend to b	uy brands I trust v	when I shop online						
	S	hopping online ma	akes my life easier						
I tend to opt out of	f receiving ma	rketing emails whe	never I shop online						
	I only bu	y online if I can re	eturn items for free						
The intern	net allows me	to make better in	formed purchases						
I am purchas	sing a lot mor	e of my shopping	online these days						
			my shopping trips						
			delivery option for ys longer to arrive						

Which of these items have you a) browsed and b) purchased online in the past 6 months? **SH17** SH17a SH17b SH17a SH17b **Browsed** Purchased Purchased **Browsed** Please cross (x) all that apply Please cross (x) all that apply online in past in past 6 in past 6 online in past months 6 months months 6 months Mobile communication devices (e.g. Books / CDs / DVDs / Blu-ray Discs mobile phones) Clothing / accessories / jewellery Tablet computers (e.g. iPad) Event tickets - music / cinema / theatre / sporting event Apps for my mobile phone Flowers / chocolates / gifts / greeting cards MP3 and other music files Health or beauty products Consumer electronics (e.g. Sound system, TV) Products for your pets Home appliances Beers / wine / spirits Computer software Cars Computer games Car rental Insurance Property to buy or rent Financial products or services (e.g. loans, Home furnishings / DIY credit cards, savings, stocks, shares etc.) Garden equipment / products Holidays / hotel accommodation Photographic equipment **Flights** Sports equipment Travel tickets (e.g. train, ferry crossings) Digital Media (e.g. e-books, MP3s, movie downloads, etc.) Computer hardware (including personal computer) Other SPORTING EVENTS, EXHIBITIONS, SHOWS AND FESTIVALS **BACK TO INDEX** Which, if any, of the following events have you personally attended in the past 12 months? ES1a And which, if any, of the following events have you watched on a screen in the past 12 months? Please include any viewing on screens at home or someone else's home, but do not include viewing out of home in a public place (e.g. a ES<sub>1</sub>b pub or an outdoor screen.) And which, if any, of the following events have you watched on a screen in the past 12 months in a public place (e.g. a ES1c pub or an outdoor screen.) ES1a ES<sub>1</sub>b ES1c ES1a ES<sub>1</sub>b ES1c Watched at Watched on a Watched at Watched on a Please cross (x) all **Attended** Please cross (x) all Attended screen in a home or home or that apply in each screen in a that apply in each someone public place someone public place column column else's home else's home Any professional league/ Any international Rugby Н cup men's football Union match Any other professional Any professional league/ rugby match П cup women's football World Snooker match Championship Any international men's football match **Athletics** Any international women's football match Any professional darts tournament The FIFA World Cup Tour de France (cycling) Women's World Cup The Open Golf Wimbledon Tennis Championship Other major tennis Other major golf tournaments tournaments The Grand National **eSports** Other major horse An NFL (American racing event Football) game Formula 1 Grand Prix Any winter sports event Any professional Any extreme cricket match sports event London Marathon Any disability Any other charity sports event fundraising event

	ES1a	ES1b	ES1c			ES	1a	ES1b	ES1c
Please cross (x) all that apply in each column	Attended	Watched at home or someone else's home	Watched on a screen in a public place		cross (apply in			Watched at home or someone else's home	Vatched on a screen in a public place
Any other major sporting event					onbury Fe				
Ideal Home Show					er music fe		<u> </u>		
A Royal Event				(e.g. any o		ow, air	]		
Chelsea Flower Show				show, fl	ower show		1		
The BBC Proms					None of	tnese _		Ш	Ш
Any classical music / arts festival									
Edinburgh Festival									
ES2 Here are some	e statement	s people have m	ade about <b>e</b> v	<b>/ents</b> . Pleas	e indicat	e how much	you agre	•	Don't
Please cros	ss (x) one b	ox for each sta		efinitely agree to	Tend o agree	agree nor disagree	Tend to disagree		Don't know / Not applicable
I often no	tice brands w	hich sponsor musi	ic events						
Sponsorship of e	events is just	another form of ad	lvertising						
I often notice brands	which sponso	or sports teams an	d events						
Without sponsorship	p many exhib	itions and outdoo would not tal							
I'm more likely to purch		t from a company							
Sponsorship means that ev			•						
HOUSEHOLD MAIL	. / POST							BACK	TO INDEX
	ally do	ring have you do	else usually do			shared respon			Don't know
ualing the pe			Itomo with w	our addrag	o on			No ad	droop
		AM1a	Items with y	M1b	S OII	AM1c		NO au	
Please cross (x) all that apply in each column	doc	atements, policy uments, etc.	Other i com organisati	items from panies / ons you are of / have use	or a no	ms from comp ganisations y ot a customer have not us	ou are of / or	Leaflets, f other items v address	lyers and without your
Bought something / made a payment or donation									
Used a voucher discount code									
Planned a large purchase	<b>)</b>								
Ordered a catalogue	)								
Discussed with someone	<b>)</b>								
Visited sender's website	)								
Went online for more information									
Looked up my account details	3								
Used a tablet or smartphone	)								
Called the sender	r								
Posted a reply to the sender	r							Γ	
Visited sender's shop / office	<b>;</b>								
									_

+\_\_\_\_\_\_+

AM2

In which of the following ways, if any, have you reacted to different types of mail / post you have received during the past 12 months?

	li	tems with your address or	n	No address
	AM2a	AM2b	AM2c	AM2d
Please cross (x) all that apply in each column	Bills, statements, policy documents, etc.	Other items from companies / organisations you are a customer of / have used	Items from companies / organisations you are not a customer of / or have not used	Leaflets, flyers and other items without your address on them
I felt better informed				
I thought about using or buying from the brand				
I was reminded of the sender's brand				
It gave me a better impression of the sender				
I felt the mail was personalised to me and my needs				
I felt rewarded				
I felt curious or intrigued to find out more				
I was tempted to consider the product or service offered				
I felt valued				
Other				

АМ3

Thinking more about what you do with items that are delivered through your door.

a) How long, if at all, do you usually keep each of the following types of item?b) When you choose to keep any of the following types of mail / post for later use, how many times, on average, will you refer back to them?

		Al		AM3b		
	Length of time kept				Number of times referred back to / looked at	
Please cross (x) one box only in each row for both a) and b)	I never keep this kind of email	Keep for up to a week	Keep for between a week and a month	Keep for longer than a month	Only once	More than once
Newsletter / update						
Voucher						
Discount / special offer						
Catalogue / brochure						
Statement / invoice / bill						
Loyalty programme mailing						
Welcome pack from a new service or supplier						
Information about in-store promotions, sales or events						
Reminder to renew a service or subscription						
Local government or council information (e.g. recycling, voter registration, council tax)						
Restaurant / takeaway menus						
Government information (e.g. pensions, benefits, tax)						
Free local magazines						
NHS and other medical / dental						
Information from charities						
Customer magazines						

AM4 If you went online because activities, if any, you did as		ion you recei	ved in the	mail during th	e past	12 mc	onths, please	indicate whi	ich of these
Please cross (x) all that apply									
Searched for information about a company on my PC / Laptop (e.g. Google, Bing)		Shopped online nail other than a	a catalogue				d or shared son with a friend or (e.g. via socia		r online
Searched for information about a company on my mobile, tablet or voice-activated smart speaker (e.g. Amazon	$\Box$		specific web	osite address n a mail item		Logged on to my account with a company as a result of receiving mail from them			
Echo (Alexa), Apple HomePod, Google Nest)	S	canned a QR o		etter or leaflet obile or tablet		Other I did not go online as a direct result of			
Shopped online as a result of seeing a catalogue	r	Downloade eceiving inform		ny's app after it in the mail		1 a		l received in t	
Thinking of the mail you receive from companies, (a) with your address on and (b) without your address on, what amount of that mail do you handle in the following ways:									
		AM	15a				AM	5b	
	Address	ed letters or	mail with	an address		Al	I mail witho	ut an addre	ss
Please cross (x) one box only in each row for both a) and b)	None of it	Some of it	Most of i	t All of it	Non	e of it	Some of it	Most of it	All of it
Discard without opening									
Open it immediately									
Put it aside to look at later									
Pass it on / leave it for the person it's for									
Read / look / glance at it									
Put it in the usual place									
File it for reference or records									
Put it on display (e.g. on a fridge / noticeboard)									
Take it out of the house (e.g. to work)									
Use / do something with the information									
AM6 Thinking about the following the past 12 months?	types of I	eaflets or una	ddressed	mail items, wh	hich of	the fo	llowing have	you ever do	ne in
Please cross (x) all th apply in each ro		eceived one I f lenerally usefu interesting	ul or	Read, discuss or put it out it someone wh might find it useful	for ho	some info	d one or did thing with the rmation (e.g. d, shopped, us ons or offers)	receiv I haven ed o	't recall ing one / It received one
Government and local coun	cil								
Chariti	es								
Restaurants, takeaways or food delivery (e UberEATS, Delivero									
Retailer (e.g. clothing, household, electric	al)								
Opticians and hearing specialis	sts								
Supermarket or local sh	ор								
Home improvement, gardening and D	IY								
TV / broadband / landline / mob	ile								
Insurance compani	es								
Local services (e.g. gyms, estate agen tradesme									
Lotteries (e.g. Postcode Lottery, Age Unitery / raffle, et									

AM7 Here are some statements people have made about	ii maii / post	st. Please indicate how much you agree or disagree.					
Please cross (x) one box for each statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable	
I'm more likely to remember to use a voucher if I've got a physical copy of it to carry around							
I like receiving mail if its content is relevant to me							
Opening the post is part of my daily household routine							
I'd feel less in control of my life if I didn't have printed copies of important documents							
Mail is a useful way to get information about what's going on in my local area							
I am more likely to opt out of getting marketing messages from companies or organisations via email than by post							
I like to browse printed catalogues even if I do end up shopping online or in stores							
I like mail / post from companies that reward customer loyalty							
There's a specific place in the house where we keep our mail for later use							
Good quality printing and material in a piece of mail makes me think better about the organisation that has sent it							
Mail is a good way to receive further details about companies, products or services							
I prefer companies that make an effort to use sustainable materials for my post / mail							
There's a specific place in the house where we put interesting or useful mail items on display (e.g. notice board, fridge)							
I sometimes keep mail items as they're a useful prompt to remind me to do something							
When I'm doing something online, it's handy to have a letter, leaflet or catalogue to refer to							
I check through my post for things that might save me money							
I think less of companies that don't give me the choice of getting important information by mail							
The mail / post I receive alerts me to new products and services							
I will read mail from companies if I've already seen or heard something about it on TV							
I'm happy for companies that I have bought something from to send me mail on other goods and services							
I trust the advertising I receive in the post							
If I get a piece of mail that may be of interest to someone else, I'll pass it on to them							
If I've opted into it, I am happy to receive mail from companies	Ш	Ш	Ш	Ш	Ш		
I trust that if I've given my mailing address to a company, it will be used responsibly							
I prefer to receive paper bills / statements		Ш	Ш	Ш	Ш		
I can usually tell without opening it what a mail item is and what I need to do with it							
Mail / post helps me feel connected to the outside world	Ш	Ш		Ш	Ш	Ш	

TECHNOLOGY OWNERSHIP				BA	CK TO INDEX				
TO1a Which of these different type	es of equipn	nent do you <b>pe</b>	ersonally use?						
	e in your ho	usehold, <b>inten</b>	d to purchase any of the following equipme	ent <u>in the ne</u>	ext 6 months?				
	TO1a	TO1b		TO1a	TO1b				
Please cross (x) all that apply in each column	Use	Intend to purchase	Please cross (x) all that apply in each column	Use	Intend to purchase				
Comp. / Internet Accessing Devices			Audio						
Windows desktop / laptop			Record player / turntable						
Apple Mac desktop / MacBook			MP3 player (e.g. iPod)						
Other desktop / laptop (e.g. Chromebook, Linux etc.)			Multi-room speaker system or Soundbar (e.g. Bose, Sonos)						
Apple iPhone			Portable Bluetooth / Wi-Fi speaker						
Android smartphone			Amazon Echo (Alexa)						
Other smartphone			Apple Home Pod						
Apple iPad			Google Home / Google Nest						
Android tablet			Any other smart speaker						
Other tablet computer			DAB digital radio in your home						
E-book reader (e.g. Kindle / Kobo)			DAB digital radio in your car						
portal by facebook			Connectivity						
Gaming			5G Mobile service						
Xbox One / Xbox One X	П		Smart Home						
PlayStation 4 / PlayStation Pro	$\overline{\Box}$		Smart / Video doorbell (e.g. Ring etc.)						
Nintendo Switch	$\overline{\Box}$		Smart plug						
Xbox Series X / Xbox Series S			Smart appliances (e.g. Smart fridge etc.)						
PlayStation 5			Smart lighting						
Handheld games console			Smart thermostat (e.g. Hive, Nest etc.)						
(e.g. Nintendo DS)	Ш		Other		_				
Modern retro games consoles (e.g. Megadrive, Nintendo classic Mini, Atari			Smartwatch	П					
Flashback, PlayStation Classic)	Ш		Wearable fitness technology (e.g. Fitbit)						
Google Stadia			Virtual reality headset (e.g. Oculus,						
Viewing			PlayStation VR, Samsung Gear VR etc.)						
Smart TV (with internet connection built in)			Dashcam	$-\frac{\sqcup}{\sqcap}$					
Streaming box / Stick (Apple TV, Amazon Fire, Now, Google Chromecast,			E-Scooter	$-\frac{\sqcup}{\sqcap}$					
Sky Stream, etc.)			E-Bike		Ш				
Sky Glass			Connected Fitness Equipment (e.g. Peloton)						
Home Cinema (e.g. multiple speakers or large projection screen)			Housework robot (e.g. automated vacuum cleaner / grass cutter)						
Ultra HD / 4KTV			None of these						
MOBILE PHONES				BA	CK TO INDEX				
MP1 Do you have a mobile phone mobile phones / devices.)	e which can	receive or ma	ke phone calls? (Please include both persor	nal and wor	k				
,	es (v) one b	oox only V	and No. 2 or more. No. 1						
Please cros	o (A) OHE L	_	es, 1 Yes, 2 or more No  FNO, SKIP TO INTERNET SECTION IN1 (PAGE	 E 49)					
MP2 How many of each of the fol	lowing type		one contract do you personally have?						
Please cross (x) o	ne box onl	y per row	0 1 2		3+				
	Pay monthly phone contract (personal)								
ray monthly pi	Pay monthly			<u> </u>					
		y as you go		<u>_</u> ]					
Pay monthly phor		·		<u> </u>					
r ay monany phot	io contract tr	Jugii Work		_					

MP3 Who is your mobile phone provider(s)?									
Please cross (x) all that apply									
Three Mobile (3)  EE  BT Mobile  Plusnet Mobile  O <sub>2</sub>	Те	TalkTalk Sky Mobile sco Mobile rgin Mobile Vodafone				GiffGaff			
MP4 Here are some statements people have made about <b>mobile phones</b> . Please indicate how much you agree or disagree.									
Please cross (x) one box for each statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable			
I think it's rude when people look at their mobile phone when we're out together									
l ignore all commercial text messages I receive									
I cannot imagine life without my mobile									
I would switch to another mobile phone service provider if I could get a better deal									
Children are safer if they have a mobile phone with them									
I need to have my mobile on me at all times									
MP5 Is your mobile phone the sort that can download ap	ops and acce	ess the interr	net (a smartp	hone)?					
Please cross (x) one box only	Yes	CONTINUE	TO MP6						
	No 🗌	SKIP TO IN	TERNET SEC	TION IN1 (PA	GE 49)				
MP6 Here are some more statements people have made a	about <b>mobile</b>	phones. Pl	ease indicate	how much y	ou agree or o	disagree.			
		•				-			
Please cross (x) one box for each statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable			
Please cross (x) one box for each statement  I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online using my mobile phone I like the convenience of using my mobile phone to carry out	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online using my mobile phone I like the convenience of using my mobile phone to carry out routine tasks like banking and paying bills	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online using my mobile phone I like the convenience of using my mobile phone to carry out routine tasks like banking and paying bills  My mobile phone gives me confidence to explore new places I like receiving information on my mobile phone that's relevant to	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online using my mobile phone I like the convenience of using my mobile phone to carry out routine tasks like banking and paying bills  My mobile phone gives me confidence to explore new places I like receiving information on my mobile phone that's relevant to my immediate location The advertising messages I receive on my mobile often alert me to	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online using my mobile phone I like the convenience of using my mobile phone to carry out routine tasks like banking and paying bills  My mobile phone gives me confidence to explore new places I like receiving information on my mobile phone that's relevant to my immediate location The advertising messages I receive on my mobile often alert me to new products and services	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online using my mobile phone I like the convenience of using my mobile phone to carry out routine tasks like banking and paying bills  My mobile phone gives me confidence to explore new places I like receiving information on my mobile phone that's relevant to my immediate location The advertising messages I receive on my mobile often alert me to new products and services I trust the advertising messages I receive on my mobile phone I sometimes respond to advertising messages I receive	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online using my mobile phone I like the convenience of using my mobile phone to carry out routine tasks like banking and paying bills  My mobile phone gives me confidence to explore new places I like receiving information on my mobile phone that's relevant to my immediate location The advertising messages I receive on my mobile often alert me to new products and services I trust the advertising messages I receive on my mobile phone I sometimes respond to advertising messages I receive on my mobile phone	_		agree nor		_	know / Not			
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I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online using my mobile phone I like the convenience of using my mobile phone to carry out routine tasks like banking and paying bills My mobile phone gives me confidence to explore new places I like receiving information on my mobile phone that's relevant to my immediate location The advertising messages I receive on my mobile often alert me to new products and services I trust the advertising messages I receive on my mobile phone I sometimes respond to advertising messages I receive on my mobile phone My mobile phone connects me to my social world I use specific tools designed to limit or manage my screen time	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online using my mobile phone I like the convenience of using my mobile phone to carry out routine tasks like banking and paying bills My mobile phone gives me confidence to explore new places I like receiving information on my mobile phone that's relevant to my immediate location The advertising messages I receive on my mobile often alert me to new products and services I trust the advertising messages I receive on my mobile phone I sometimes respond to advertising messages I receive on my mobile phone My mobile phone connects me to my social world I use specific tools designed to limit or manage my screen time I use specific tools designed to manage the screen time of my children	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online using my mobile phone I like the convenience of using my mobile phone to carry out routine tasks like banking and paying bills My mobile phone gives me confidence to explore new places I like receiving information on my mobile phone that's relevant to my immediate location The advertising messages I receive on my mobile often alert me to new products and services I trust the advertising messages I receive on my mobile phone I sometimes respond to advertising messages I receive on my mobile phone My mobile phone connects me to my social world I use specific tools designed to limit or manage my screen time I use specific tools designed to manage the screen time of my children I feel I should spend less time on my mobile phone	_		agree nor		_	know / Not			
I sometimes use my mobile phone when I'm out and about to take photos of items I may want to find out more about later  I often use my mobile phone to help with directions I am wary of buying expensive items via my mobile phone I like the convenience of being able to shop online using my mobile phone I like the convenience of using my mobile phone to carry out routine tasks like banking and paying bills My mobile phone gives me confidence to explore new places I like receiving information on my mobile phone that's relevant to my immediate location The advertising messages I receive on my mobile often alert me to new products and services I trust the advertising messages I receive on my mobile phone I sometimes respond to advertising messages I receive on my mobile phone My mobile phone connects me to my social world I use specific tools designed to limit or manage my screen time I use specific tools designed to manage the screen time of my children I feel I should spend less time on my mobile phone I often use my personal hotspot to connect other devices to my mobile phone's internet	_		agree nor		_	know / Not			
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Security access to buildings e			nore informat (e.g. using C			Presentir	ng a ticket (e.	g. cinema, th flight, train	
Exchanging information w other smartphon	es $\square$	visiting their website)  Augmented reality							-
Identity validation (e.g. for logins, banks, etc.)  Interacting with posters / video screens Interacting with audio via an app (e.g. Shazam)									
			As a conta	actless trave	I card			None of	f these
ITERNET								BACK T	O INDEX
IN1 Do you have a broadba	<b>nd</b> interne	t connection	n at home?						
Please (	cross (x)	one box on	ly Yes	☐ No		on't know			
Apart from today, when on any dayion and in any			ternet for a	ny purpose	(e.g. websi	te access,	emails, soci	al networki	ng etc.),
on any device and in any	y location?	•							
							¬		
Yesterday		WITHIN THI			Lor	nger ago L Never [	12 MON		T ANSWER
Within the past week								N G1 (PAG	O GAMING E 53)
Within the past week	INOA								
Within the past 4 weeks  Within the past 3 months	INJA								
Within the past 4 weeks  Within the past 3 months  Within the past 12 months  N3a  How many of the following  For each type of equipm	ng types o	ou have in y	•	•			ess the inter		ernet?
Within the past 4 weeks Within the past 3 months Within the past 12 months  IN3a How many of the following How many of the following For each type of equipments  Please cross (x) one box in	ng types o	ou have in y	our househ	•	ften do you	personally (	ess the interuse it to acc	ess the int	
Within the past 4 weeks Within the past 3 months Within the past 12 months  IN3a How many of the following How many of the following For each type of equipments  Please cross (x) one box in	ng types o	ou have in y	our househ	•	Ho  At least once a	personally (	ess the interuse it to acc	ess the int	
Within the past 4 weeks Within the past 3 months Within the past 12 months  IN3a How many of the following For each type of equipm  Please cross (x) one box in	ng types o	ou have in y IN How	our househ 3a many	nold, how o	Ho	personally of the personal of	ess the interuse it to accumuse it to access IN3b se to access At least once a	ess the intest	net
Within the past 4 weeks  Within the past 3 months  Within the past 12 months  IN3a How many of the following  For each type of equipment of the past 12 months  For each type of equipment of the past 12 months  Fixed desktop PC  Laptop	ng types o ent that yo	ou have in y IN How	our househ 3a many	nold, how o	Ho  At least once a day	ow often us  At least once a week	ess the interuse it to accumuse it to accumuse to accumus.  At least once a month	ess the intest	net
Within the past 4 weeks  Within the past 3 months  Within the past 12 months  IN3a How many of the following  For each type of equipment of the past 12 months  For each type of equipment of the following past 12 months  Fixed type of equipment of the following past 12 months  Fixed desktop PC  Laptop  Tablet (e.g. iPad)	ng types o ent that yo	ou have in y IN How	our househ 3a many	3+	At least once a day	ow often us  At least once a week	ess the interuse it to access  IN3b  ee to access  At least once a month	ess the intest	net
Within the past 4 weeks  Within the past 3 months  Within the past 12 months  IN3a How many of the following  For each type of equipment of the past 12 months  For each type of equipment of the past 12 months  Fixed desktop PC  Laptop	ng types o ent that yo	ou have in y IN How	our househ 3a many	3+	Ho  At least once a day	At least once a week	ess the intercuse it to access  IN3b Se to access  At least once a month	ess the intest	net
Within the past 4 weeks  Within the past 3 months  Within the past 12 months  IN3a How many of the following  IN3b For each type of equipmed  Please cross (x) one box in each row for both a) and b)  Fixed desktop PC  Laptop  Tablet (e.g. iPad)  Smartphone / Mobile phone with internet access  Regular games console with internet access (e.g. Xbox, PlayStation, Nintendo)	ng types o ent that yo	ou have in y IN How	our househ 3a many	3+	At least once a day	ow often us  At least once a week	ess the interuse it to access  IN3b  ee to access  At least once a month	ess the intest	net
Within the past 4 weeks  Within the past 3 months  Within the past 12 months  IN3a How many of the following  IN3b For each type of equipment  Please cross (x) one box in each row for both a) and b)  Fixed desktop PC  Laptop  Tablet (e.g. iPad)  Smartphone / Mobile phone with internet access  Regular games console with internet access (e.g. Xbox, PlayStation, Nintendo)  Handheld games console with internet access	ng types o ent that yo	IN How  1	3a many 2	3+	Ho  At least once a day	At least once a week	ess the intercuse it to access  IN3b Se to access  At least once a month	ess the intest	net
Within the past 4 weeks  Within the past 3 months  Within the past 12 months  IN3a How many of the following  For each type of equipments  Please cross (x) one box in each row for both a) and b)  Fixed desktop PC  Laptop  Tablet (e.g. iPad)  Smartphone / Mobile phone with internet access  Regular games console with internet access (e.g. Xbox, PlayStation, Nintendo)  Handheld games console with internet access  Smart TV (with internet connection built in)	ng types o ent that yo	IN How  1	3a many 2	3+	At least once a day	At least once a week	ess the intercuse it to access  IN3b Se to access  At least once a month	ess the intest	net
Within the past 4 weeks  Within the past 3 months  Within the past 12 months  IN3a How many of the following  IN3b For each type of equipment  Please cross (x) one box in each row for both a) and b)  Fixed desktop PC  Laptop  Tablet (e.g. iPad)  Smartphone / Mobile phone with internet access  Regular games console with internet access  Regular games console with internet access (e.g. Xbox, PlayStation, Nintendo)  Handheld games console with internet access  Smart TV (with internet connection built in)  TV stick / box (e.g. Apple TV, Amazon Fire, Roku, Chromecast)	ng types o ent that yo	IN How  1	3a many 2	3+	At least once a day	At least once a week	ess the intercuse it to access  IN3b  Se to access  At least once a month	ess the intest	net
Within the past 4 weeks  Within the past 3 months  Within the past 12 months  IN3a How many of the following  For each type of equipments  Please cross (x) one box in each row for both a) and b)  Fixed desktop PC  Laptop  Tablet (e.g. iPad)  Smartphone / Mobile phone with internet access  Regular games console with internet access  Regular games console with internet access (e.g. Xbox, PlayStation, Nintendo)  Handheld games console with internet access  Smart TV (with internet connection built in)  TV stick / box (e.g. Apple TV, Amazon Fire, Roku, Chromecast)	ng types o ent that yo	IN How  1	3a many 2	3+	Ho  At least once a day	At least once a week	ess the intercuse it to access  IN3b  Se to access  At least once a month	ess the intest	net
Within the past 4 weeks  Within the past 3 months  Within the past 12 months  IN3a How many of the following  IN3b For each type of equipmed  Please cross (x) one box in each row for both a) and b)  Fixed desktop PC  Laptop  Tablet (e.g. iPad)  Smartphone / Mobile phone with internet access  Regular games console with internet access  Regular games console with internet access  Smart TV (with internet access  Smart TV (with internet connection built in)  TV stick / box (e.g. Apple TV, Amazon Fire, Roku, Chromecast)  Dice-activated device (e.g. Amazon Echo (Alexa), Apple HomePod,	o o o o o o o o o o o o o o o o o o o	IN How  1	3a many 2	3+	At least once a day	At least once a week	ess the interuse it to access IN3b se to access At least once a month	ess the intest	net

IN4a How often, if at all, do you use the following email	services?				
Please cross (x) one box only per row	At least once a da		At least once a month	Less often	Never
Google Gmail					
iCloud Mail					
Microsoft Outlook.com (e.g. Hotmail)					
Yahoo! Mail					
Any other email service					
IN4b And how often do you do each of these social netv	vorking activ	ities?			
Please cross (x) one box only per row	At least once a da		At least once a month	Less often	Never
Post on Facebook					
Read comments on Facebook					
Add a story on Instagram, Snapchat etc.					
Write tweets					
Read tweets					
Watch videos on TikTok					
Post on TikTok					
Watch a livestream on Twitch					
Read posts on Threads					
Post on Threads					
Write a blog / upload a vlog					
Read / view other people's blogs / vlogs					
Comment on someone else's blog / vlog					
Comment on any other social media site					
Update my status / profile					
Visit / join a group					
React to (e.g. Like) posts from friends					
Follow brands					
Contribute to an online chat room / discussion forum					
Meet new people / make friends					
Make a purchase on a social networking site					
Share photos / videos / articles / links with others					
Watch videos on a social networking site					
Make a short video and upload it					
Contribute to a collaborative website such as Wikipedia			<u> </u>		
Post reviews					
Take part in voting / polls		Ш	Ш	Ш	Ш
How many of each of the following types of social	-	riends or contacts	do you have?		
Please cross (x) one box only per row	Do not use/None	1-50 51-100	101-250 251-500	501-1000	1001+ Don't know
Facebook friends				$ \sqsubseteq$	
LinkedIn contacts	<u>L</u>		<u> </u>	<u> </u>	
People <b>who follow you</b> on Twitter <mark>/X</mark>				$ \!$	
People / organisations <b>you follow</b> on Twitter <mark>/X</mark>				Ш	
People who follow you on Instagram					
People / organisations you follow on Instagram					
People who follow you on Snapchat					
People / organisations <b>you follow</b> on Snapchat					

Please cross (x) one box only per row	Do not use/None	1-50	51-100	101-250	251-500	501-1000	1001+	Don't know
People <b>who follow you</b> on TikTok	: 🔲							
People / organisations you follow on Tiktok								
People who follow you on Threads							П	П
People / organisations you follow on Threads								$\Box$
Thinking now of other activities, how often do you		rnet for a	any of the	following	g?			<u> </u>
Please cross (x) one box only per row	At leas		At least ce a week	At le		Less often	Ne	ver
Visiting an app store	·							
Paying bills online								
Online banking, including checking statements	; <u> </u>							
Checking the weather	r 🔲							
Using apps or websites for hobbies and personal interests	; <u></u>							
Quizzes	· 🗆							
Stocks and shares	;			Γ			Г	
Information for my job	,			Γ	1		Г	<del>-</del>
Information for school / college / university work					<u>-</u> 1		Г	
Maps			ᅟᅟᅟ		<del>-</del> 1	一一	<u>_</u>	
Job search					<u>-</u> 1			_
Property search					<u>-</u> 1			
Cinema / theatre / concert listings					<u> </u>		<u>L</u>	
					<u></u>		L	<del>-</del>
Diets					<u></u>		L	<del>-</del>
Fitness					<u></u>		L	
Recipes	<u> </u>		Ц	<u>L</u>		<u></u>	L	<u></u>
File sharing / storing services	<u> </u>		Ш	<u>L</u>			L	
Online casinos	s 🗌							
Other betting / gambling								
Fast food delivery service	·							
Online dating								
Well-being (meditation, mindfulness etc.)								
To keep up to date with the area I live in								
Researching a holiday			Ц	L		<u>Ц</u>	L	ᆗ
Booking a holiday online	;		Ш	L			L	
IN7 What are your main reasons for using the intern Please cross (x) all that apply	et?							
For entertainment To keep in to	uch with family	y and frien	nds 🔲			F	or inspirati	on [
To relax	For pra	ctical adv			•	To help form		
To help me escape from everyday life		Out of ha					s backgrou	
To give me something to talk about with friends, family or colleagues		ation / stu					o lift my mo	
To stimulate my imagination		r informati				eel part of a		
To treat / reward myself	To keep r					It's my pers		
To keep up to date	ime with friend	s and fam For wo					To she	
For news and current affairs	For hous						Outer reas	OII L
To pass the time	1 01 11005	ononauli						
<u> </u>	For hous	ehold adn	nin 📙					

There are options available which can allow internet users to limit the amount of internet advertising they are exposed to. IN8a Which of these, if any, are you aware of? And which have you personally used? IN8b IN8a IN8b Please cross (x) all that apply Aware of Personally used Deleting cookies | |Paying for / upgrading apps to stop advertising Ad-blocking apps IN9 Here are some statements people have made about the internet. Please indicate how much you agree or disagree. Neither Don't Tend to Definitely Definitely Tend Please cross (x) one box for each statement know / Not agree nor to agree disagree disagree agree disagree applicable I'm concerned about companies tracking what I do online I worry about my personal details being hacked online I trust online reviews written by other users more than the ones written by companies There needs to be more regulation of online content I cannot imagine life without my tablet computer I find online ads more interesting if I can interact with them Social media such as Twitter/X or Facebook are a good way to connect with brands I like to use a mobile device when I am commuting or travelling to help pass the time Other people tend to rely on me to research different services or products I tend to visit the same set of websites when I use the internet The internet has become my main source of entertainment I prefer to use a tablet computer rather than my PC / laptop for browsing the internet when I am at home I find advertising on the internet very irritating I worry about children accessing improper material on the internet I am happy to register or answer a few questions on a website if it gives me more relevant information I trust the advertising I see on the internet I'm concerned about the Government tracking what I do online I've seen content online that I've found harmful to me or others Online advertising often alerts me to new products and services The internet is an essential part of my life I often use the internet for research on goods and services but I prefer to go to a shop to purchase them When I sit down to relax, I make sure I have a tablet computer with me I am comfortable asking voice activated technology to search for brands or products I often type brand names into online search engines I often recommend to friends and family things I have seen advertised online I like to see ads online which are relevant to me Social media influencers are more authentic and honest than other celebrities I look for free Wi-Fi whenever I am out and about I actively follow influencers who post about my interests / passions I often read the privacy statements that companies have on their websites My social feeds are my primary sources of knowledge of current events I sometimes feel I should spend less time online

GAMIN	9				BA	CK TO INDEX
G1	Have you played any games in the past 12 months smartphone or Smart TV)? Please include games y				c, laptop, tabl	et,
	Please cross (x) one box only	Yes	CONTINUE TO G	2		
		No	SKIP TO YOUR V	IEWS & OPINION	IS SECTION V	O1 (PAGE 54)
G2	How often, if at all, do you play games on any of the	e following?				
	Please cross (x) one box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
	A games console (e.g. PlayStation, Xbox, etc.)					
	A handheld games device (e.g. Nintendo DS etc.)					
	A desktop PC					
	A laptop					
	A tablet computer (e.g. iPad)					
	A smartphone					
	A cloud-based service that streams games directly to you (e.g. Google Stadia)					
G3	How often do you play games in each of the follo smartphone or Smart TV?	wing ways o	n a games cons	ole, PC / Mac, I	aptop, table	t,
	Please cross (x) one box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
	Play games on my own					
	Play games with my family					
	Play games with friends / work colleagues					
Play	games with other online users you may or may not know					
G4a	How often, if at all, do you do each of the following	?				
	Please cross (x) one box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
Download	app games to your mobile device (smartphone or tablet)			Ш		
	Buy a new game at a store (e.g. from a supermarket or a high street shop)					
	Buy a new game online (e.g. Amazon)			<u> </u>		Ц
	Buy a second-hand game	Ш	Ш	Ш	Ш	Ш
	Pay to download a game from an official website (e.g. Steam, Origin etc.)					
Pay to do	wnload a game from the console itself (e.g. Xbox Live, PSN)					
Pay s you a	for additional downloadable content (DLC) for games that already have (e.g. additional game expansions, episodes, season passes or packs etc.)					
	additional in-game content or currency within games that u already have using micro-transactions (e.g. card packs, characters / players, outfits etc.)					
G4b	And how often, if at all, do you do each of the follow	ving?				
	Please cross (x) one box only per row	At least once a day	At least once a week	At least once a month	Less often	Never
	Play games on social network sites					
Pla	y games online without downloading the game (not apps)					
Play g	ames online which are available as part of an on-demand subscription package					
	Play games wearing a virtual reality headset	П	П	П	П	
(	Compare scores / achievements with other gamers online					
	new games or gaming news on your device from online sites					
	•		-			

Please cross (x) one box only per row	At leas		At least		Less often	Never
Watch gaming videos on online sites (e.g. YouTube, Twitch etc.)						
Broadcast, share or stream games to other players				-		
Watch streams of e-sports matches or gaming competitions						
Exchange virtual currency from games for real money						
Play games with real money (e.g. casino games, online poker etc.)						
Attend e-sport matches / gaming / events in person						
Play 'Free to play' or 'Freemium' games (e.g. Fortnite, Candy Crush)						
Play Augmented Reality (AR) games (e.g. Pokémon GO)						
G5 Here are some statements people have made about	ut <b>games</b> .			u agree o	r disagree.	
Please cross (x) one box for each statement	Definitely agree	y lend to agree ag		Tend to isagree	Definitely disagree	Don't know / Not applicable
I would only download online games from an officially authorised site						
In-app purchases are annoying						
I like to play free demos of games from the internet before deciding whether to pay to own them						
I tend to play games via mobile apps more than on games consoles nowadays						
I am happy for game screens and soundtracks to include product placements and ads (e.g. billboards) so long as this doesn't interfere with the gameplay						
I don't mind seeing advertising in a game if it offers game-play rewards such as extra lives or other benefits						
I look forward to sequels or brand new versions of games I play						
I'd rather pay a bit more for a game to avoid having to see advertising on it						
In-game advertising can make the game more realistic						
I prefer to pre-order the most popular upcoming games so I get extra perks and content						
In store promotions and / or launches encourage me to buy games from the high street						
When available, I like to buy a season pass upfront to receive all DLC or episodes for a game						
I enjoy playing retro games						
I often notice advertising in the games I play						
YOUR VIEWS & OPINIONS					BACK	TO INDEX
VO1 Please indicate which of these statements you ag	<u>ıree</u> with. I	f you don't agree v	with the state	ement, ple	ease just lea	ıve it blank.
Please cross (x) all that apply						
						. 🗖
I am proud of the area I live in	<u> </u>	Frien	ds ask my adv	vice on nev		
I can afford to splash out on luxury goods sometimes	<del>  </del>	Prito	·-··	ta lagua th	l enjoy o	
I have a keen sense of adventure		Впа	in's decision t		ie EU has ma ied about the	
I like technology that allows me to skip ads  I prefer to use brands that have a clear social conscience	# <u>_</u>	prefer media that fea	atures characte	ers that brea	ak gender ster	eotypes
I always discuss major decisions with my partner	旹 _		l ar	m coping o	n my current	income
I am concerned about the misuse of my personal data which is held by companies		I prefer not to	buy food tha	t has been	genetically m	
I like a traditional Sunday lunch at home	$\Box$				I enjoy ga	
I am no good at saving money	一		В	Britain was	right to leave	
I am feeling more stressed these days		Today's me	edia content fe	atures pler		ers that
I am always watching my weight	Ш —	I think	cash is the or		-	
I actively look for media that features people that look and sound like me			y try to eat my	•		· · =

I am really interested in food and wine	П		I gro	w more of my	own food the	se days
I spend most of my time and money close to home		I am worried	d about the pollut	ion and conge	estion caused	by cars
It bothers me that manufacturers use a lot of unnecessary packaging		If a compar	ny or brand lets m			
I always read the labels on packaging before I buy food				•	ng my friends	
Today's media content does a good job of reflecting the latest social movements		Т	I worr oday's media co		s lots of peop	ole that
It is important to me to get independent financial advice when planning my finances		look and sound like me I like taking risks				
Newspaper websites are included in my online newsfeeds	П			I look out for h		
I feel favourable towards the BBC			I only have time		, ,	
I want more personal control over the information companies might have about me			I am concerned	about the effe	cts of climate	change
I prefer content that makes me feel part of a community	П			days, I tend to	•	
I like advertising that makes me laugh			or media that ref			
I see education as an investment in my life		Advertis	sing often helps r			
Sometimes I think I drink too much alcohol		T		am concerned		
I <mark>try</mark> to buy more fair trade products			s media content l ning more low or i			
I enjoy watching ads which feature my favourite celebrities		i ani consun	ing more low or i	ion-aiconolic		an ever
I often share tips with friends on how to save money		It is	important to resp	oect traditiona	l customs and	l beliefs
I like to keep up with the latest fashions			I activ	ely avoid sho	os I feel are u	nethical
I prefer to eat organic food		I think brands sh	ould be doing mo	ore to reflect th		
I always look for diet versions of food and drink		It is important	for mo to know h	ou the produc	in their adv	
Today's media content does a good job of reflecting the diversity of modern Britain			for me to know h	a	re sourced an	d made
I would rather have more time than money		Recent change	s to my work mea	an i am now n dband connec		
I like to keep up with new technology		I pre	efer content that r	eflects the late	est social mov	ements
I feel the media world needs to be more ethnically diverse						
Here are some statements people have made abo which you agree or disagree.	ut differ	etinitely lend agree nor lend to Definitely know				
Please cross (x) one box for each statement	Defin agr	•	agree nor	Tend to disagree	Definitely disagree	Don't know / Not
		•	agree nor			
I enjoy spending time with my family		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can It is important that I can treat myself when I want		•	agree nor			know / Not
I enjoy spending time with my family  I try to buy local produce whenever I can  It is important that I can treat myself when I want  I make time for my own needs		•	agree nor			know / Not
I enjoy spending time with my family  I try to buy local produce whenever I can  It is important that I can treat myself when I want  I make time for my own needs  The way I look is important to me		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can It is important that I can treat myself when I want I make time for my own needs The way I look is important to me I like to get out to the countryside whenever I can		•	agree nor			know / Not
I enjoy spending time with my family  I try to buy local produce whenever I can  It is important that I can treat myself when I want  I make time for my own needs  The way I look is important to me		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can It is important that I can treat myself when I want I make time for my own needs The way I look is important to me I like to get out to the countryside whenever I can If I want something expensive, I'd rather save up for it than		•	agree nor			know / Not
I enjoy spending time with my family  I try to buy local produce whenever I can  It is important that I can treat myself when I want  I make time for my own needs  The way I look is important to me  I like to get out to the countryside whenever I can  If I want something expensive, I'd rather save up for it than put it on my credit card		•	agree nor			know / Not
I enjoy spending time with my family  I try to buy local produce whenever I can  It is important that I can treat myself when I want  I make time for my own needs  The way I look is important to me  I like to get out to the countryside whenever I can  If I want something expensive, I'd rather save up for it than put it on my credit card  I like different people, cultures, ideas and lifestyles around me		•	agree nor			know / Not
I enjoy spending time with my family  I try to buy local produce whenever I can  It is important that I can treat myself when I want  I make time for my own needs  The way I look is important to me  I like to get out to the countryside whenever I can  If I want something expensive, I'd rather save up for it than put it on my credit card  I like different people, cultures, ideas and lifestyles around me  I feel that the economy is improving		•	agree nor			know / Not
I enjoy spending time with my family  I try to buy local produce whenever I can  It is important that I can treat myself when I want  I make time for my own needs  The way I look is important to me  I like to get out to the countryside whenever I can  If I want something expensive, I'd rather save up for it than put it on my credit card  I like different people, cultures, ideas and lifestyles around me  I feel that the economy is improving  I rely heavily on convenience products to make cooking simple / quick		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can It is important that I can treat myself when I want I make time for my own needs The way I look is important to me I like to get out to the countryside whenever I can If I want something expensive, I'd rather save up for it than put it on my credit card I like different people, cultures, ideas and lifestyles around me I feel that the economy is improving I rely heavily on convenience products to make cooking simple / quick I feel that my level of debt will increase in the next few years I tend to compare what I do with others in my social circle		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can It is important that I can treat myself when I want I make time for my own needs The way I look is important to me I like to get out to the countryside whenever I can If I want something expensive, I'd rather save up for it than put it on my credit card I like different people, cultures, ideas and lifestyles around me I feel that the economy is improving I rely heavily on convenience products to make cooking simple / quick I feel that my level of debt will increase in the next few years I tend to compare what I do with others in my social circle I am satisfied with my life at the moment		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can It is important that I can treat myself when I want I make time for my own needs The way I look is important to me I like to get out to the countryside whenever I can If I want something expensive, I'd rather save up for it than put it on my credit card I like different people, cultures, ideas and lifestyles around me I feel that the economy is improving I rely heavily on convenience products to make cooking simple / quick I feel that my level of debt will increase in the next few years I tend to compare what I do with others in my social circle I am satisfied with my life at the moment I am increasingly aware of the price of goods and services		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can It is important that I can treat myself when I want I make time for my own needs The way I look is important to me I like to get out to the countryside whenever I can If I want something expensive, I'd rather save up for it than put it on my credit card I like different people, cultures, ideas and lifestyles around me I feel that the economy is improving I rely heavily on convenience products to make cooking simple / quick I feel that my level of debt will increase in the next few years I tend to compare what I do with others in my social circle I am satisfied with my life at the moment I am increasingly aware of the price of goods and services I often do things on the spur of the moment		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can It is important that I can treat myself when I want I make time for my own needs The way I look is important to me I like to get out to the countryside whenever I can If I want something expensive, I'd rather save up for it than put it on my credit card I like different people, cultures, ideas and lifestyles around me I feel that the economy is improving I rely heavily on convenience products to make cooking simple / quick I feel that my level of debt will increase in the next few years I tend to compare what I do with others in my social circle I am satisfied with my life at the moment I am increasingly aware of the price of goods and services I often do things on the spur of the moment I like to enjoy life and don't worry about the future		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can It is important that I can treat myself when I want I make time for my own needs The way I look is important to me I like to get out to the countryside whenever I can If I want something expensive, I'd rather save up for it than put it on my credit card I like different people, cultures, ideas and lifestyles around me I feel that the economy is improving I rely heavily on convenience products to make cooking simple / quick I feel that my level of debt will increase in the next few years I tend to compare what I do with others in my social circle I am satisfied with my life at the moment I am increasingly aware of the price of goods and services I often do things on the spur of the moment I like to enjoy life and don't worry about the future I always seem to be the first in my group to have the latest thing		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can It is important that I can treat myself when I want I make time for my own needs The way I look is important to me I like to get out to the countryside whenever I can If I want something expensive, I'd rather save up for it than put it on my credit card I like different people, cultures, ideas and lifestyles around me I feel that the economy is improving I rely heavily on convenience products to make cooking simple / quick I feel that my level of debt will increase in the next few years I tend to compare what I do with others in my social circle I am satisfied with my life at the moment I am increasingly aware of the price of goods and services I often do things on the spur of the moment I like to enjoy life and don't worry about the future I always seem to be the first in my group to have the latest thing I am interested in any technology that saves me time		•	agree nor			know / Not
I enjoy spending time with my family I try to buy local produce whenever I can It is important that I can treat myself when I want I make time for my own needs The way I look is important to me I like to get out to the countryside whenever I can If I want something expensive, I'd rather save up for it than put it on my credit card I like different people, cultures, ideas and lifestyles around me I feel that the economy is improving I rely heavily on convenience products to make cooking simple / quick I feel that my level of debt will increase in the next few years I tend to compare what I do with others in my social circle I am satisfied with my life at the moment I am increasingly aware of the price of goods and services I often do things on the spur of the moment I like to enjoy life and don't worry about the future I always seem to be the first in my group to have the latest thing		•	agree nor			know / Not

+

Please cross (x) one box for each statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable
I prefer to own fewer but high quality items (e.g. clothes, technology, products etc.)						
I sometimes bend the rules if I know I can get away with it						
There are not enough hours in the day to do all the things that I want to do						
I find it hard to find time to relax						
If a company or brand impresses me in some way, I will make a point of telling my friends about it						
I'm actively changing areas of my life to reduce my carbon footprint and live a more sustainable life						
I am concerned about the amount of misinformation on social media						
Nowadays I regularly come across news stories that I am not sure whether to believe or not						
I am actively reducing the amount of plastic I use						
I am happy to pay more for locally produced items						
I have consciously reduced the amount of meat I am consuming	<u> </u>	<u> </u>			<u> </u>	<u> </u>
Music is an important part of my life						
I believe that AI has the potential to positively transform all our lives I am optimistic about the benefits of AI in improving how media						
content is tailored for me						
I make an effort to use brands and products I believe are more sustainable						
TALKING TO PEOPLE					BACK	TO INDEX
VO3 For each of the following, please tell me about how m	any people th	ere are in yo	ur life who yo	ou communic	ate with fairly	often
Please cross (x) one box only per row	0 1	2	3 4	5 - 9	10-14 15	-19 20+
* * * * * * * * * * * * * * * * * * * *	0 1	2	3 4	5 - 9	10-14 15	-19 20+
Please cross (x) one box only per row  Relatives and family members who live outside your household  Very close friends, not counting family members	0 1	2	3 4	5-9 	10-14 15	-19 <b>20</b> +
Relatives and family members who live outside your household		2	3 4	5-9	10-14 15	-19 <b>20</b> +
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including						-19 <b>20</b> +
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family						-19 <b>20</b> +
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4  And how many clubs, social or professional organis					□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	-19 20+
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4  And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or con	mmunity gro	ups do you p	personally be	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	10+
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4 And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or col	mmunity gro	ups do you p	personally be	elong to?	10+  new brands
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4  And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or col	mmunity gro	ups do you p	personally be	elong to?	10+  new brands
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4 And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or col	mmunity gro	ups do you p	personally be	elong to?	10+  new brands
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4 And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or con	mmunity gro	ups do you p	bersonally be 5-9 w products, we advice, so	elong to?	10+
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4  And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or con	mmunity gro	ups do you p	bersonally be 5-9 w products, we advice, so	elong to?	10+
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4 And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or con	mmunity gro	ups do you p	bersonally be 5-9 w products, we advice, so	elong to?	10+
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4 And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or con	mmunity gro	ups do you p	bersonally be 5-9 w products, we advice, so	elong to?	10+
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4 And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or con	mmunity gro	ups do you p	bersonally be 5-9 w products, we advice, so	elong to?	10+
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4 And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or con	mmunity gro	ups do you p	bersonally be 5-9 w products, we advice, so	elong to?	10+
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4 And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or con	mmunity gro	ups do you p	bersonally be 5-9 w products, we advice, so	elong to?	10+
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4 And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or con	mmunity gro	ups do you p	bersonally be 5-9 w products, we advice, so	elong to?	10+
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4 And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or con	mmunity gro	ups do you p	bersonally be 5-9 w products, we advice, so	elong to?	10+
Relatives and family members who live outside your household  Very close friends, not counting family members  Neighbours, acquaintances and work colleagues, not including close friends or family  VO4 And how many clubs, social or professional organis  Please cross (x) one box only  0	sations or con	mmunity gro	ups do you p	bersonally be 5-9 w products, we advice, so	elong to?	10+

		VO5a	a		VO5	b
Please cross (x) all that apply	F	ollow clo	osely	G	ive advice / su	ggestions on
Health products						
Home appliances (e.g. washing machines, microwaves etc.)						
Home decoration / DIY						
Cars						
Financial services						
Shops and shopping centres						
Children's products						
Everyday household products						
Gardening  Jobs and careers						
The environment						
Public affairs / politics						
Business / economy						
None of the above		一百				
VO6 Please indicate how much you trust what you see, h	ear or read	on each	of the follo	owing		
Vo6 Please indicate how much you trust what you see, h	icai ui itau	on each	or trie roll	ownig.		
Please cross (x) one box only per row	Trust a lot		rust little	Neutral	Distrust a little	Distrust a lot
Television						
National newspapers	$\overline{\Box}$		$\overline{\square}$	$\overline{\Box}$	$\overline{\Box}$	$\overline{\Box}$
Regional / Local newspapers						
Magazines						
Radio						
Websites						
Social Media						
Podcasts  Mail addressed to the						
Mail addressed to me Search results (e.g. Google, Yahoo, Bing)						
For each statement below, please rate the extent to to 1 (strongly disagree).	which you a	agree us	ing a 7-po	int scale fror	n 7 (strongly a	igree)
	Strongly					Strongly
Diagon group (v) and have for each efetement	Agree					Disagree
Please cross (x) one box for each statement	7	6	5	4	3	2 1
I see myself as someone who is original, comes up with new ideas						
I see myself as someone who does a thorough job						
I see myself as someone who is talkative		Ц_				
I see myself as someone who is sometimes rude to others			<u>L</u>			
I see myself as someone who worries a lot						
I see myself as someone who values artistic, aesthetic experiences						
I see myself as someone who tends to be lazy					<u> </u>	
I see myself as someone who is outgoing and sociable						
I see myself as someone who has a forgiving nature						
I see myself as someone who gets nervous easily						
I see myself as someone who has an active imagination						
I see myself as someone who does things efficiently						
I see myself as someone who is reserved						
I see myself as someone who is considerate and		П				
kind to almost everyone						
I see myself as someone who remains calm in tense situations	Ш	Ш				
	58					

PERSONAL INFORMATION  BACK TO INDEX
Which of the following describes how you think of yourself?
Please cross (x) one box only
Male Female In another way Prefer not to say
Is your gender the same as the sex you were registered at birth?
Please cross (x) one box only  Yes  No  Prefer not to say
PI3 How old are you?
Please write in the boxes
Prefer not to say
Which of the following statements best describes your current stage in life?
Please cross (x) one box only
I am living in my parents' home I rent a home without a partner I am sharing a home with tenants / lodgers
I <u>rent</u> a home with a partner
PI5 Are you?
Please cross (x) one box only
Single / Widowed / Divorced or Separated Married / Civil partnership / Living with partner
PI6 How many people are there living in your household, including yourself?
Please cross (x) one box only
1 2 3 4 5 6 or more
How many <b>people aged 16+</b> are there living in your household, including yourself?
Please cross (x) one box only
1
PI8 Are there children (0-15 years) in your household?
Please cross (x) all that apply
No children aged 0-15 Children aged 0-3 years Children aged 4-9 years Children aged 10-15 years
When did you finish your full-time education?
Please cross (x) one box only
Still studying
Pl10 Which, if any, is the highest educational or professional qualification you have obtained up to now?
Please cross (x) one box only
GCSE / O-Level / CSE Undergraduate Degree or equivalent Other professional qualification (e.g. BA, BSc etc.)
Vocational qualifications Postgraduate Degree  A-Level or equivalent Postgraduate Degree (e.g. MA, MSc, PhD etc.)  No formal qualifications None of these / Not applicable
(5.3 ,5, 5.6.)

PI11 Are you?
Please cross (x) one box only
Working full time (30+ hours per week)  Working part time (8-29 hours per week)  Working part time (under 8 hours per week)  Working part time (under 8 hours per week)
Pl12 If you are unemployed or retired, when were you last in full time employment?
Please cross (x) one box only
Within the past 3 months
PI13 If you are unemployed or retired, do you have an income other than, or in addition to, the state benefit or state pension?
Please cross (x) one box only  Yes No
<ul> <li>IF YOU ARE CURRENTLY WORKING - PLEASE ANSWER PI14-PI20C ABOUT YOUR CURRENT JOB</li> <li>IF YOU ARE UNEMPLOYED OR RETIRED - PLEASE ANSWER PI14-PI19 ABOUT YOUR PREVIOUS JOB</li> <li>IF YOU ARE STUDYING - PLEASE SKIP TO PI20A (PAGE 60)</li> <li>IF YOU ARE NOT EMPLOYED - PLEASE SKIP TO PI21 (PAGE 60)</li> <li>What type of organisation do you work for? Please give as much detail as possible</li> </ul>
PI15 What is the job that you actually do? Please give as much detail as possible rather than just your job title
PI16 Which one of these best describes your position at work?
Please cross (x) one box only
Business Founder / Owner
Which, if any, of the following decisions at work are you responsible for?
Please cross (x) all that apply
Purchasing IT hardware / infrastructure Purchasing company insurance Purchasing stationery Hiring employees
PI18 How many people, including yourself, are employed at the location where you work?
Please cross (x) one box only
1-9       150-199       1,000-4,999       1,000-4,999       1         10-24       200-249       5,000-9,999       1         25-49       250-299       10,000 or more       1         50-99       300-499       1         100-149       500-999       1

PI19 How many employees are you personally respons	ible for?								
Please write in the boxes									
➢ IF YOU ARE UNEMPLOYED OR RETIRED, PLEASE SKIP TO PI21 (PAGE 60)									
Pl20a On average, how many days a week do you usual	ly leave your	home to tra	vel to work / p	lace of edu	cation?				
Please cross (x) one box only									
1 day a week	4 da	ays a week			7 days	a week			
2 days a week  3 days a week		ays a week ays a week				None			
>> IF YOU DO NOT TRAVEL TO WORK / PLACE OF EDUCATION			(PAGE 60)						
Pl20b How do you usually travel to work / place of educa			(1 AOL 00)						
Please cross (x) all that apply									
London Underground / Docklands Light	Bus, minibu	is or coach			F.	Scooter			
Rail / London Overground Moto	orcycle, scoote				_	E-Bike			
Metro / light rail, tram (exc. London Underground and DLR) (e.g. Glasgow  subway, Manchester Metrolink, etc.)	_	Car or van				On foot			
Train (excluding London Overground)	lax	ki / minicab Bicycle				Other			
Pl20c Thinking about the main location where you work of	or study, how	-	describe it?						
Please cross (x) one box only									
City / Large Town	Small / N	ledium Town		Village	or other rura	location			
Pl20d Please indicate the extent to which you agree or d	isagree with	he following	statements a	bout worki	ng life.				
Please cross (x) one box for each statement	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know / Not applicable			
To succeed at work you need to keep improving your knowledge and skills									
Flexible working has improved my work-life balance									
My work is a career not just a job									
I work longer hours these days  I want to get to the very top in my career									
I want to get to the very top in my career									
I am concerned about being made redundant in the near future									
Pl21 Are you the chief income earner in your household pensions, state benefits, investment or any other s		person with	the largest in	come, whet	ther from en	nployment,			
Please cross (x) one box only	Yes	SKIP TO PI	31 (PAGE 62)	No 🗌	CONTINU	E TO PI22			
>> IF YOU ARE THE CHIEF INCOME EARNER IN YOUR HOUSEH	OLD – SKIP 1	O PI31 (PAG	E 62)						
) IF YOU ARE NOT THE CHIEF INCOME EARNER, PLEASE ANSW				EARNER IN	YOUR HOUS	SEHOLD			

Pl22 Is the chief income earner?
Please cross (x) one box only
Working full time (30+ hours per week)  Working part time (8-29 hours per week)  Working part time (under 8 hours per week)  Unemployed  Retired  Not employed (incl. housewife / househusband)  Student or child
Pl23 If the chief income earner is unemployed or retired, when was he / she last in full time employment?
Please cross (x) one box only
Within the past 3 months
If the chief income earner is unemployed or retired, does he / she have an income other than, or in addition to, the state benefit or state pension?
Please cross (x) one box only  Yes No
IF THE CHIEF INCOME EARNER IS CURRENTLY WORKING - PLEASE ANSWER ABOUT THEIR CURRENT JOB IF THE CHIEF INCOME EARNER IS UNEMPLOYED OR RETIRED - PLEASE ANSWER ABOUT THEIR PREVIOUS JOB IF THE CHIEF INCOME EARNER IS NOT EMPLOYED OR IS STUDYING - PLEASE SKIP TO PI30 (PAGE 62) What type of organisation does the chief income earner in your household work for?
Please give as much detail as possible
What is the job that the chief income earner in your household actually does?  Please give as much detail as possible rather than just the job title
Which one of these best describes the position at work of the chief income earner?
Please cross (x) one box only
Business Founder / Owner Junior Manager Skilled Manual Worker
Senior Director (e.g. Chairman, MD, Professional (e.g. doctor or solicitor) Semi-skilled Manual Worker
Board Member, Company Secretary)  Clerical / Office worker  Unskilled Manual Worker  Shop Worker  Solf employed
Shop Worker Self-employed   How many people are employed at the location where the chief income earner works?
Please cross (x) one box only
1-9 150-199 1,000-4,999
10-24
25-49
50-99
100-149 500-999
How many employees is the chief income in your household personally responsible for?
Please write in the boxes

PI30 Which, if any, is the his		professional qua	alification that th	he chief income e	earner in your household	
Please cross (x) one box only						
GCSE / O-Level / Vocational qualifica A-Level or equiv	tions	Postgra (e.g. MA, N	ee or equivalent g. BA, BSc etc.) aduate Degree MSc, PhD etc.)		Other professional qualification  No formal qualifications  None of these / Not applicable	
Pl31 Which of these ethnic Please cross (x) one	groups do you consi <b>box only</b>	ider yourself to be	elong to?			
White	Mixed or multiple et	thnic groups	Asian o	or Asian British	Black, Black Briti Caribbean or Afric	
English / Welsh / Scottish / Northern Irish / British  Irish  Gypsy or Irish Traveller  Roma  Any other White background	White and Black Ca White and Black White ar Any other mixed or bac	A African	E Any other Asian	Indian Pakistani Sangladeshi Shinese Shackground	African Caribbean Any other Black, Black British, Caribbean or African background Other ethnic gro  Arab  Jewish	
Plase cross (x) one box only					Any other ethnic group	
All my life / born i	n UK		3 to 5 years		21 to 30 years	
Less than 6 mo			6 to 10 years		31 to 40 years	
6 months to 1 year				41 to 50 years		
Sco W Northern Ire	uland		India Poland Pakistan Romania Italy		Bangladesh Nigeria Germany South Africa Other	
Place Apart from English, wh	•					
	/elsh				Any Chinese (incl. Mandarin	
	olish	Bengali (with Sylh	eti & Chatgaya)		and Cantonese)	
Roma			Gujurati		Portuguese Spanish	旹
	njabi 🗌 Urdu 🔲		Arabic		Another foreign language	
	<u> </u>		French			

Pl33 What, if any, is your religion?		
Please cross (x) one cross only		
No religion Christian (all denominations) Buddhist	Hindu   Muslim   Sikh	Jewish Any other religion
Pl34a Do you have any physical or mental health condition	s or illness lasting or expected to la	ast 12 months or more?
Please cross (x) all that apply	Yes, mental Yes, physical	No Prefer not to say
PI34b Are you registered as disabled?		
Please cross (x) one box only	Yes No	
Pl35 Which of the following best applies to your sexual or	ientation?	
Please cross (x) one box only		
Heterosexual / straight Gay / lesbian	Bisexual C	Other Prefer not to say
Pl36 Are you, or is someone else in your household, rece	iving any of the following benefits?	
	PI36a	Pl36b
Please cross (x) all that apply	Personally	Someone else in the household
Housing benefit		
Income support / Jobseeker's allowance / Employment and support allowance (ESA)		
Universal credit		
Personal Independence Payment (PIP) / Disability living allowance (DLA)		
Carer's allowance / Attendance allowance		
None of these	Ш	
Which of these ranges comes closest to the total and deducted for tax, National Insurance, pension scheme	nual income of the <b>whole of your I</b> nes etc.?	nousehold, before anything is
Please cross (x) one box only		
Up to £5,000	£20,000 - £24,999	£55,000 - £74,999
Please cross (x) all that apply		
Cigarettes Rolling tobacco	Cigars	Pipe
Pl39a Do you, or anyone in your household, own any of the	e following pets?	
Please cross (x) all that apply		
A dog / dogs A cat / cat	Any other pe	t No pets
Pl39b Which, if any, of these applies to you?		
Please cross (x) one box only		
I am Vegan 🔲 I am Vegetarian 🔲 I	I am Pescatarian	exitarian None of these

+

	PI40a	PI40b			PI40a	PI40b
Please cross (x) all that apply	Done in past 12 months	Planning to do next 12 months		Please cross (x) all that apply	Done in past 12 months	Planning to next 12 mor
Move out of parents' home				Change / switch internet service	П	
Start living with partner / spouse				provider		
Get married				Change / switch bank account provider		
Have a baby / another baby				Reduce my carbon footprint		
Rent a house / flat				Retrain		
Buy a house / flat				Develop new life skills		
Buy a new piece of furniture				Start a business		
Change / switch mobile phone network				Live / work abroad		
Start a university course				Retire		
Start studying (not a university course)				Spend more than £2,000 on home improvements		
Finish studying				Go on holiday		
Change jobs				Take out investments / increase savings		
Quit smoking				Consolidate debts	П	
Change career				Buy a brand new car		
Take out a new mortgage				Get fit		
Re-mortgage				Increase my recycling		
				None of the above		
wish to re-contact you for the	purpose of further a similar level of re tact could be by p	research on the same eward), or it might be lost, phone or email.	e subject du a much less	teract with different types of media and the ring the next two years. Future research of time-consuming piece of research. In all	could include the	opportunity to
		Ye	es 1	No		
such as information held by hi gas, electric, etc.), by data ma relevant contact details, such identify the relevant data they	gh street or online arketing companie as your postcode hold for you and i	e retailers, loyalty card s, or information from and/or email address match it to your Touch	d data, inforr your social to the third nPoints data	on that other companies may hold about you nation held by media organisations, by see media profiles. If you agree to this, we wo party (or to a separate matching company). We can assure you that your personal can matched data would be anonymised.	rvice companies ( ould pass your nar appointed by thei	e.g. broadband me and other m), so that the
Would you be willing to allo	w us to link your	survey responses to	to relevant o	lata held by these types of third parties	?	
	Yes No					

**Q1**. I'd like to ask about your views on sustainability, the environment and climate change. Are you now, or planning in the future, to make personal lifestyle changes to help improve the environment? This might involve actively trying to reduce your carbon footprint or actively choosing brands that are better for the environment. Do you see this as all our individual responsibility or do you feel it is up to corporations or the government to take action?

**Q2**. How has the 'cost of living crisis' changed your lifestyle? What are you doing more or less of now or do you expect to in the future?

Let us know about any changes to the paid for media services you use, your shopping and working habits, your travel patterns, how often and when you socialise, and, more generally, how you spend your free time.

Please give as much detail as possible.

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